

eServices Portal ePlanCheck Update



osbpd

eSP Upgrades



- EPC Integration
- T&M Fee Invoice
- Guide Sheet Improvements
- Task Assignment Simplification
- Closure Improvements
- Automatic Notifications
- Workflow Simplification - Review at Triage
- Improve Data Validation
- IOR Performance Tracking
- Bar Coding
- Article 10
- Functional Program

OCM Committees Activities



- Communications
 - Collaborating with OSHPD Public Affairs to develop communications campaign, including logo, flyer, signature block, banner for OSHPD and FDD homepages, social media, and video vignettes for internal and external stakeholders.
- To-be Business Processes
 - Finalized Intake, Office Triage, Office Review, Field Review, and Out-Processing Processes and socialized with key stakeholders.

OCM Committees Activities



- Manager Talking Points
 - Developed Talking Points presentation for 6/1/16 OCM Education Session with Managers regarding the business reasons for change to ePC, the benefits of ePC to OSHPD and its clients, and next steps to communicate with staff.
- Frequently Asked Questions (FAQs)
 - Developed 95 FAQs for 6/1/16 OCM Education Session with Managers, including Client, Plan Review, Field Review, and Health-Related questions.

ePlanCheck Training



- Southern California Field Staff – June 16
- Southern California Plan Review Staff – June 13 - 17
- Northern California Plan Review Staff – June 20 - 24
- Northern California Field Staff – July 5 – 7



ePC First 2 Weeks



WEEK 1 – 6-27 to 7-1		WEEK 2 – 7-4 to 7-8	
Central Region	1	Coastal Region	2
Central Region – Field	1	North LA Region	2
North LA Region	4	North LA Region – Field	1
North Region	3	North Region	1
North Region – Field	1	North Region – Field	1
South LA Region	2	South Region	1
South LA Region – Field	3	South Region – Field	1
South Region	2	Rapid Review Unit	21
South Region – Field	2		
Rapid Review Unit	29		
Total (plus RRU)	19 (48)	Total (plus RRU)	9 (30)



ePlanCheck Issues

- Plans in review submitted electronically for backcheck
- Clients are being advised plans must be submitted electronically for field review
- Clients are being advised electronic is not allowed for field review





eSP Next Steps

- Upgrade to Accela Civic Platform 8.0
- Contract with Highlands/Truepoint
- Custom component for eTIO on all projects
- Custom component for eChecklist
- Create Document Type for eCPR
- Create Field Operations process for eRAD