

## Community Benefit Plan Progress Report, 2011

*Based on the Community Benefit Plan 2010 – 2012*

**Responding to the 2010-2012 Needs Assessment**



**May, 2012**

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## Sutter Health:

### Building Healthier Communities and Caring for Those in Need

Sutter Davis Hospital is affiliated with Sutter Health, a not-for-profit network of 48,000 physicians, employees, and volunteers who care for more than 100 Northern California towns and cities. Together, we're creating for a more integrated, seamless and affordable approach to caring for patients.

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#### **It's better for patients:**

We believe this community-owned, not-for-profit approach to health care best serves our patients and our communities – for multiple reasons. First of all, it's good for patients. According to the *Journal of General Internal Medicine* (April 2000), patients treated at for-profit or government-owned hospitals were two-to-four times more likely to suffer preventable adverse events than patients treated at not-for-profit institutions.

#### **Our stockholders are our communities:**

Investor-owned, for-profit health systems have a financial incentive to avoid caring for uninsured and underinsured patients. They also have a financial incentive to avoid hard-to-serve populations and "undesirable" geographic areas such as rural areas. In many Northern California's underserved rural locales, Sutter Health is the only provider of hospital and emergency medical services in the community.

#### **Providing charity care and special programs to communities:**

Our communities' support helps us expand services, introduce new programs and improve medical technology. Across our network, every Sutter hospital, physician organization and clinic has a special story to tell about fulfilling vital community needs.

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**Our Commitment to Community Benefit:** Meeting the health care needs of our communities is the cornerstone of Sutter Health's not-for-profit mission. This includes directly serving those who cannot afford to pay for health care and supporting programs and services that help those in financial need.

In 2011, our network of physician organizations, hospitals and other health care providers invested a record \$756 million in benefits to the poor and underserved and the broader community. This includes:

- The cost of providing charity care
- The unpaid costs of participating in Medi-Cal
- Investments in medical research, health education and community-based public benefit programs such as school-based clinics and prenatal care for patients.

**Sutter Health now provides \$2.7 million in charity care per week.**

## Executive Summary

Providing community benefits demonstrates our commitment to enhance the well-being of residents in our region, and creates access to healthcare for individuals, children and families who struggle against barriers such as poverty, disability and isolation. Sutter’s Community Benefit programs help people get healthy and stay healthy.

We have launched many programs to enhance health-related awareness and access; and we have partnered with organizations working on the front lines in response to behavioral issues and medical conditions afflicting the residents in our region. Our Community Benefit programs are designed to help the people who need it most.

As a health care organization our hospitals are open 24 hours a day and serve anyone who walks through the door, but we know that’s not enough to promote active, healthy communities. As a partner in building a healthier community, we must also reach into the community to locate the areas of need and provide services and resources to address those needs.

The Sutter Health Sacramento Sierra Region (SHSSR) considers five principles described in “Advancing the State of the Art in Community Benefit: A User’s Guide to Excellence and Accountability,” developed by the Public Health Institute when developing community benefit programs:

- Disproportionate unmet health-related needs - We strive to build and support programs that serve the people who need it most.
- Primary prevention - We develop programs that focus on keeping families healthy.
- A seamless continuum of care - We work to ensure our programs and services are linked.
- Capacity building - We seek to build the capacity of existing community assets.
- Collaborative approach - We can’t do it alone, so whenever possible, we partner with existing community and government agencies.

2011 Community Benefit Value	Sutter Health Sacramento Sierra Region
<b>Benefits for the Poor and Underserved</b>	\$166,662,457
<b>Benefits for the Broader Community</b>	\$8,145,718
<b>Total Quantifiable Community Benefit</b>	<b>\$174,808,175</b>

*The financial numbers above reflect the community benefit values for Sutter Health Sacramento Sierra Region (SHSSR), the legal entity that includes Sutter Davis Hospital. Other Sutter Health affiliates that are a part of SHSSR are Sutter Medical Center, Sacramento, Sutter Amador Hospital, Sutter Roseville Medical Center, Sutter Auburn Faith Hospital and Sutter Solano Medical Center.*

## I. 2011 Progress Report on Community Benefit Plan

The following pages will provide a progress report on the community benefit programs and activities conducted during the reporting year Sutter Davis Hospital. These programs were created in response to the 2010 Community Needs Assessment – a collaborative report that helps our partners, other health providers, public agencies and leaders identify and prioritize priority needs as they relate to the health of our communities.

The priority 2010 – 2012 priority need for Sutter Davis Hospital is:

1. Ensuring Access to Primary Care and Mental Health Services

For more information about the **2010 – 2012 Community Needs Assessment**, including quantitative and qualitative data, please visit our website at [www.HealthyLivingMap.com](http://www.HealthyLivingMap.com).

For more information on the **Community Benefit Plan 2010 – 2012** that this progress report pertains to, visit our website at [www.CheckSutterFirst.org/community](http://www.CheckSutterFirst.org/community)

## Ensuring Access to Primary Care and Mental Health

<b>Link to Community Needs Assessment</b>	Sutter Davis Hospital has partnered with <b>CommuniCare Health Centers</b> for more than 15 years to improve access to primary and mental health care for the uninsured and underinsured residents of Yolo County.
<b>Program Description</b>	CommuniCare is a Federally Qualified Health Center (FQHC) that provides general medicine, pediatrics, immunizations, women’s health services, prenatal care, reproductive health services, dental care, optometry, behavioral health services, chronic disease management, vision care, and HIV services.
<b>Goals and Objectives</b>	Each year, more than 23,000 people are treated by CommuniCare’s medical and mental health professionals. This partnership between Sutter Davis Hospitals and CommuniCare helps Sutter fulfill its mission to provide to vulnerable and traditionally underserved residents with access to care.
<b>Strategy</b>	The CommuniCare centers work with clients who speak English, Spanish, Russian, Mien, Lao, Hmong, Punjabi/Urdu and more. Integrated Behavioral Health Services provide mental health services for adult patients being seen in CommuniCare’s primary care centers. These services are designed to address the multidimensional psychosocial needs of the client population as a part of the continuum of primary care services.
<b>Baseline Information</b>	Almost half of CommuniCare’s Patients speak a primary language other than English. Immigrants from Mexico, Central America, Russia, Southeast Asia and Pakistan rely on CommuniCare to provide essential medical services.
<b>Affiliate’s Contribution or Program Expense</b>	\$1,123,929
<b>Results</b>	In 2011, CommuniCare provided 88,684 visits to 20,907 patients - approximately one in every ten residents of Yolo County - and an additional 35,932 encounters for health education and outreach in the community.
<b>Amendment to Community Benefit Plan</b>	N/A

## Preparing Our Community for Healthy Futures

<b>Link to Community Needs Assessment</b>	<b>Sutter Center for Health Professions (SCHP)</b> helps people of all ages enter a career in health care is an important part of what we do.
<b>Program Description</b>	The Sutter Center for Health Professions is a partnership between the Sutter Health Sacramento Sierra Region and the Los Rios Community College District that helps address the nursing shortage. Since August 2003, SCHP has been providing opportunities for a portion of students to complete nursing pre-requisite classes, or be accepted into the nursing program if the appropriate coursework has been successfully completed and other admission criteria is met.
<b>Goals and Objectives</b>	The SCHP reaches and recruits from at-risk communities and provides steady career opportunities to those who might not otherwise have access to health care career education.
<b>Strategy</b>	The Sutter Center for Health Professions (SCHP) is an 18-month accelerated nursing program that allows these new nurses to put their skills to use and immediately begin work as registered nurses in the greater Sacramento area community.
<b>Baseline Information</b>	Through strategic programming, the Sutter Health Sacramento Sierra Region offers opportunities for people to explore in health care related careers, which is critically important as we work to grow capacity and fill the workforce gaps in the healthcare industry.
<b>Affiliate's Contribution or Program Expense</b>	\$123,011
<b>Results</b>	The Sutter Center for Health Professions has graduated a total of 447 RNs to support hospitals in Northern California since the first graduating class in 2005. SCHP admits 55 to 110 students annually.
<b>Amendment to Community Benefit Plan</b>	N/A

## II. 2011 Community Benefit Values

Sutter Health affiliates and many other health care systems around the country voluntarily subscribe to a common definition of community benefit developed by the Catholic Health Association. Community benefits are programs or activities that provide treatment and/or promote health and healing as a response to community needs.

The community benefit value for Sutter Davis Hospital is calculated in two categories: **Benefits for the Poor and Underserved** and **Benefits for the Broader Community**. Below are definitions for each community benefit activity:

### **Benefits to the Poor and Underserved**

- **Traditional Charity Care** – Free or discounted health care services provided to the uninsured and underinsured populations.
- **Unreimbursed Cost to Medi-Cal** – The “shortfall” created when the facility receives payment below the costs of treating public beneficiaries.

### **Benefits for the Broader Community**

- **Non-Billed Services** – Activities with no individual patient bill, therefore no deduction from revenue is shown in the traditional statement of revenues and expenses.
- **Cash Donations and In-Kind Donations** – Dollars and other items such as staff time and supplies donated by a facility to a community-based program or agency.
- **Education & Research** – All community, patient, and medical education such as community lectures, nursing student rotations and physician/clinician training.

## Community Benefit Summary 2011

### Sutter Health Sacramento Sierra Region

<u>Benefits for the Poor and Underserved</u>	<u>Community Benefit</u>
Traditional Charity Care	\$47,022,564
Unreimbursed costs of public programs	
Medi-Cal	\$84,718,403
Other public programs	29,008,433
Other Benefits for the Poor and Underserved	\$5,913,057
<b>Total Quantifiable Benefits for the Poor and Underserved</b>	<b>\$166,662,457</b>

<u>Benefits for the Broader Community</u>	<u>Community Benefit</u>
Non-Billed Services	\$1,889,324
Cash and In-Kind Donations	\$1,468,618
Education & Research	\$4,602,056
Other Community Benefits	\$185,720
<b>Total Quantifiable Benefits for the Broader Community</b>	<b>\$8,145,718</b>

*The financial information above reflects the community benefit values for Sutter Health Sacramento Sierra Region. This includes the total benefits for the poor and underserved and broader community for the following hospitals:*

- Sutter Davis Hospital
- Sutter Amador Hospital
- Sutter Medical Center, Sacramento
- Sutter Roseville Medical Center
- Sutter Auburn Faith Hospital
- Sutter Solano Medical Center

*For further detail regarding the community benefit values for Sutter Davis Hospital specifically, please contact Kelly Brenk at (916) 541-0519 or [brenkkm@sutterhealth.org](mailto:brenkkm@sutterhealth.org).*

## **III. 2011 List of Community Partners**

At times, Sutter Davis Hospital community benefit efforts may involve investing in partnerships that fundamentally improve community health. In doing so, we acknowledge that our role goes beyond providing care or a service to supporting those organizations that have shown measurable impact in meeting an identified community need.

We are proud to support the following community organization as we work collaboratively to help create healthier communities:

CommuniCare Health Centers  
Los Rios Community College District