

Community Benefit Plan Progress Report

Based on the Community Benefit Plan 2011-2013

Reporting on December 2012 community benefit activities and programs of Eden Medical Center

Responding to the 2010 Needs Assessment



May 2013

Eden Medical Center Community Benefit Progress Report Prepared and Submitted by:

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Executive Summary

On July 1, 2009, Sutter Health broke ground to build a new 220,000 square foot state-of-the art hospital to replace its aging 58 year-old building in Castro Valley. The facility was paid for entirely by Sutter Health with no taxpayer money used and was targeted to be the new location of Eden Medical Center.

On December 1, 2012, staff moved 75 patients into the new facility that features state-of-the-art technology that not only improves patient care and safety, but also promotes an environment of healing. The new facility expresses our dedication to our community to provide quality health care and services to all those who seek care for years to come.

Providing community benefits is a demonstration of Eden Medical Center's commitment to the health and well being of those in our community who struggle with barriers in health care, such as access to quality health care due to socio-economic conditions and/or lack of insurance.

This report will focus on the community benefit activities and programs for Eden Medical Center in their brand new location (beginning December 1, 2012). While our focus and response to community needs remains unchanged, we believe it important to report our activities and programs so they align with our audited financials.

For a detailed report of Eden Medical Center's community benefit activities and programs for January 1 – November 30, 2012, please see Appendix I. This report in Appendix I also includes the community benefit programs for San Leandro Hospital (Jan – Dec 2012), which is also part of the Eden Medical Center legal entity.

December 2012 Community Benefit Value	Sutter Medical Center Castro Valley
Benefits for the Poor and Underserved	\$2,209,413
Benefits for the Broader Community	\$44,345
Total Quantifiable Community Benefit	\$2,253,758

The financial numbers listed above reflect Sutter Medical Center Castro Valley, the legal entity that includes the new location of Eden Medical Center, for the month of December 2012.

I. December 2012 Progress Report on Community Benefit Plan

Area of Focus: ACCESS	
Link to Community Needs Assessment	Providing access to medical services and providing for the health needs of the poor and underserved in our community
Program Description	Contribute financial and in-kind contributions to support the needs and services of our community.
Goals and Objectives	Provide financial and in-kind assistance to the community.
Strategy	To support community organizations and efforts of our community to improve the health status of the people we serve.
Baseline Information	The poor and underserved lack basic needs, such as food and basic medical care.
Affiliate's Contribution or Program Expense	\$40,962
Results	<ul style="list-style-type: none"> • Sutter Eden Medical Center contributed \$35,000 to the Boys & Girls Club and Tiburcio Vasquez Health Center. The money will be used to support the programs and services of the Boys & Girls Club and to support the capital campaign for Tiburcio Vasquez's future Ashland Community Health Clinic. The clinic will be a primary care clinic for the underserved, linguistically isolated, and low-income families in the Southern Alameda County/Ashland unincorporated community. • The Indigent Prescription Medication Program allowed 8 people to continue with their medication and treatment plan following discharge from the hospital. • More than 500 people benefited from the donation of food to the Davis Street Food Pantry Program. Eden donates food from its hospital disaster preparedness stock once a year or when stock needs to be rotated/replenished.
Amendment to Community Benefit Plan	N/A

Area of Focus: Access	
Link to Community Needs Assessment	Provide access and resources to the under/uninsured population to prevent delay in getting care
Program Description	Community Health Improvement
Goals and Objectives	Provide access and resources to the under/uninsured population to prevent delay in getting care
Strategy	Provide services, programs and information to improve access to health and human services resources and medical services
Baseline Information	
Affiliate's Contribution or Program Expense	\$19,224
Results	<ul style="list-style-type: none"> • Thirty people benefited from the free taxi voucher program that provides transportation assistance for those who have no transportation home following discharge from the hospital or emergency room. • Thirty-five uninsured or underinsured people received financial counseling services to assist them in applying for government medical assistance/programs. • Provided health education programs to help educate people on how to maintain and improve health. • Provided assistance to community to help educate them and to help them access health and human services in the community to meet their needs.
Amendment to Community Benefit Plan	N/A

Area of Focus: Violence & Injury Prevention

Link to Community Needs Assessment	Reduce unintentional injuries and deaths
Program Description	Concussion assessment program to be used in high school sports program to reduce traumatic brain injuries and concussions.
Goals and Objectives	Reduce unintentional injuries and death
Strategy	Provide tool to assess/identify students who may be at high risk for concussions and traumatic brain injuries while playing sports.
Baseline Information	
Affiliate's Contribution or Program Expense	\$746
Results	300 students from Castro Valley High benefited from the purchase of a concussion assessment testing program that can help determine students that are at high-risk for sports-related head injuries.
Amendment to Community Benefit Plan	N/A

II. December 2012 Community Benefit Values

Sutter Health affiliates and many other health care systems around the country voluntarily subscribe to a common definition of community benefit developed by the Catholic Health Association. Community benefits are programs or activities that provide treatment and/or promote health and healing as a response to community needs.

The community benefit value for Eden Medical Center is calculated in two categories: **Benefits for the Poor and Underserved** and **Benefits for the Broader Community**. Below are definitions for each community benefit activity:

Benefits to the Poor and Underserved

- **Traditional Charity Care** – Free or discounted health care services provided to the uninsured and underinsured populations.
- **Unreimbursed Cost to Medi-Cal** – The “shortfall” created when the facility receives payment below the costs of treating public beneficiaries.

Benefits for the Broader Community

- **Non-Billed Services** – Activities with no individual patient bill, therefore no deduction from revenue is shown in the traditional statement of revenues and expenses.
- **Cash Donations and In-Kind Donations** – Dollars and other items such as staff time and supplies donated by a facility to a community-based program or agency.

Community Benefit Summary December 2012

Sutter Medical Center Castro Valley

<u>Benefits for the Poor and Underserved</u>	<u>Community Benefit</u>
Unreimbursed costs of Public Programs	
Medi-Cal	\$2,192,826
Other Benefits for the Poor and Underserved	\$16,587
Total Quantifiable Benefits for the Poor and Underserved	\$2,209,413

<u>Benefits for the Broader Community</u>	<u>Community Benefit</u>
Non-Billed Services	\$9,345
Cash and In-Kind Donations	\$35,000
Total Quantifiable Benefits for the Broader Community	\$44,345

The financial numbers listed above reflect Sutter Medical Center Castro Valley, the legal entity that includes the new location of Eden Medical Center, for the month of December 2012.

III. December 2012 List of Community Partners

At times, Eden Medical Center's community benefit efforts may involve investing in partnerships that fundamentally improve community health. In doing so, we acknowledge that our role goes beyond providing care or a service to supporting those organizations that have shown measurable impact in meeting an identified community need.

We are proud to support the following community organizations as we work collaboratively to help create healthier communities.

Boys & Girls Club

Castro Valley High School

Child Injury Prevention Network of the Bay Area

Child Passenger Safety Work Group

Davis Street Resource Center

Eden Area Regional Occupational Program

Rota-Care

Senior Injury Prevention Partnership of Alameda County

Tiburcio Vasquez Health Center

Appendix I

Community Benefit Plan Progress Report 2012

Based on the Community Benefit Plan 2011-2013

Reporting on January 1 – November 30, 2012 activities and programs for Eden Medical Center

Reporting on January 1 – December 31, 2012 activities and programs for San Leandro Hospital

Responding to the 2010 Needs Assessment



May 2013

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Sutter Health:

Building Healthier Communities and Caring for Those in Need

Eden Medical Center is affiliated with Sutter Health, a not-for-profit network of 48,000 physicians, employees, and volunteers who care for more than 100 Northern California towns and cities. Together, we're creating for a more integrated, seamless and affordable approach to caring for patients.

It's better for patients:

We believe this community-owned, not-for-profit approach to health care best serves our patients and our communities – for multiple reasons. First of all, it's good for patients. According to the Journal of General Internal Medicine (April 2000), patients treated at for-profit or government-owned hospitals were two-to-four times more likely to suffer preventable adverse events than patients treated at not-for-profit institutions.

Our stockholders are our communities:

Investor-owned, for-profit health systems have a financial incentive to avoid caring for uninsured and underinsured patients. They also have a financial incentive to avoid hard-to-serve populations and "undesirable" geographic areas such as rural areas. In many Northern California's underserved rural locales, Sutter Health is the only provider of hospital and emergency medical services in the community.

Providing charity care and special programs to communities:

Our communities' support helps us expand services, introduce new programs and improve medical technology. Across our network, every Sutter hospital, physician organization and clinic has a special story to tell about fulfilling vital community needs.

Our Commitment to Community Benefit: Meeting the health care needs of our communities is the cornerstone of Sutter Health's not-for-profit mission. This includes directly serving those who cannot afford to pay for health care and supporting programs and services that help those in financial need.

In 2012, our network of physician organizations, hospitals and other health care providers invested \$795 million in health care programs, services and benefits for the poor and underserved. This includes:

- The cost of providing charity care
- The unpaid costs of participating in Medi-Cal
- Investments in medical research, health education and community-based public benefit programs such as school-based clinics and prenatal care for patients.

Sutter Health's commitment to delivering charity care to patients continued to grow, reaching another all-time high of \$153 million in 2012 – or an average of nearly \$3 million per week.

Executive Summary

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On December 1, 2012, staff moved 75 patients into the new facility that features state-of-the-art technology that not only improves patient care and safety, but also promotes an environment of healing. The new facility expresses our dedication to our community to provide quality health care and services to all those who seek care for years to come.

Providing community benefits is a demonstration of Eden Medical Center's commitment to the health and well being of those in our community who struggle with barriers in health care, such as access to quality health care due to socio-economic conditions and/or lack of insurance.

This report will focus on the community benefit activities for Eden Medical Center from January 1 – November 30, 2012 in its former location. While our focus and response to community needs remains unchanged, we believe it important to report our activities and programs so they align with our audited financials.

2012 Community Benefit Value	Eden Medical Center
Benefits for the Poor and Underserved	\$43,039,463
Benefits for the Broader Community	\$2,817,063
Total Quantifiable Community Benefit	\$45,856,526

The financial numbers listed above reflect the community benefit financials for the legal entity, Eden Medical Center. This includes Eden Medical Center (in its former location) from January 1 – November 30, 2012 and San Leandro Hospital from January 1 – December 31, 2012.

I. 2012 Progress Report on Community Benefit Plan

The following pages highlights some of the community benefit programs and activities conducted during 2012 for Eden Medical Center. These programs were created in response to the 2010 Community Needs Assessment – a collaborative report that helps our partners, other health providers, public agencies and leaders identify and prioritize areas of focus as they relate to the health of our communities. The areas of focus for Eden Medical Center are:

ACCESS

- Provide and improve access to care, services, and resources to the underserved and those with limited English proficiency by providing direct service to the community
- Participate in community organizations; contribute to initiatives and task forces in our community to continually assess the health needs of our service area and contribute our expertise when appropriate
- Provide needed medical/health-related resources to the underserved and indigent patient population and those with limited English proficiency
- Expand access to health risk prevention education by providing education in local community centers
- Educate and train new and emerging health professionals

CHRONIC HEALTH PROBLEMS

- Address problematic health issues such as heart disease, cancer, stroke, diabetes, pulmonary health, and obesity in our community.
- Offer screening opportunities to help identify people who are at high risk for heart disease and diabetes
- Provide education programs that focus on identified health issues and obesity
- Participate in outreach events with a focus on education and prevention of identified health issues and obesity

VIOLENCE/INJURY PREVENTION

- Provide outreach and education opportunities emphasizing violence and injury prevention to reduce the number of violence and accident-related injuries and deaths in our community.
- Provide education, training, and counseling to reduce the number of injuries and deaths related to unintentional injury
- Work with the youth in the community to reduce violence and injury
- Participate and be a resource to community groups focused on violence prevention and unintentional injury

For more information about the **2010 Community Needs Assessment**, including quantitative and qualitative data, visit Alameda County Public Health website at:

http://www.acphd.org/AXBYCZ/Admin/DataReports/cape_00_health_accities_fullrpt.pdf

For more information on the **Community Benefit Plan 2011-2013** that this progress report pertains to, contact Colette Lee at LeeCA@sutterhealth.org.

Area of Focus: ACCESS

Link to Community Needs Assessment	Providing access to medical and mental health services
Program Description	Provide inpatient mental health services and the continued provision of emergency room services at San Leandro Hospital to meet the needs of a community who would otherwise not be afforded local access. Provide basic laboratory and radiological services to a free clinic in San Leandro,
Goals and Objectives	Provide mental health services, emergency room services and basic health services to those who are in need or who would otherwise not be able to access care within their community
Strategy	Subsidize inpatient mental health services and emergency room services at San Leandro Hospital to respond to shortages in mental health services and access to emergency room services. Provide basic laboratory and radiological services to RotaCare, a free clinic located in San Leandro.
Baseline Information	<ul style="list-style-type: none"> • According to the 2010 Community Needs Assessment, in 2007 in Alameda County, one in five adults (19.4%) reported they needed professional help for their emotional health or alcohol use. Among those who reported needing professional help 39.2% did not receive help. • Eden’s inpatient Psychiatric Services patients represent 66% Medicare/Medi-cal, 1% uninsured, and 33% commercial insurance. Reimbursements rates don’t cover the cost of the provision of care, yet there is a need for mental health services. • Emergency Room services provide critical services to the community who may not otherwise have access to urgent or emergent care on a local level. With San Leandro Hospital patients representing 80% Medicare/Medi-cal, 10% uninsured, and 10% commercial, insurance reimbursement rates don’t cover the actual cost of providing medical care. • Rotacare provides free healthcare to the most needy • with the least access to care in San Leandro. The Clinic is staffed by one part-time receptionist and operated entirely by volunteers.
Affiliate’s Contribution or Program Expense	\$1,338,880
Results	<ul style="list-style-type: none"> • 98 cases received treatment through Eden’s inpatient Psychiatric program from January – March 2012 • 28,265 people accessed urgent and emergent care through the Emergency Room Department at San Leandro Hospital. • 2,403 patients at the RotaCare Clinic were able to receive free basic laboratory and radiology services.
Amendment to Community Benefit Plan	The Psychiatric Inpatient Program was closed in April 2012 prior to the move into the new hospital. A psychiatric program is available through our affiliate, Sutter Alta Bates, at the Herrick Campus. Social Work staff and a staff psychologist are available at Sutter Eden seven days a week to provide assistance and referrals.

Area of Focus: ACCESS

Link to Community Needs Assessment	Ensuring future healthcare workers receive the skills, training and experience they need for us to build a sustainable workforce.
Program Description	Students work alongside clinical staff to learn valuable clinical experience, patient care, and treatment and assessment skills.
Goals and Objectives	To build a sustainable health care workforce for our community
Strategy	Provide exposure, training, and experience to students working toward healthcare degrees
Baseline Information	
Affiliate's Contribution or Program Expense	\$1,315,420
Results	175 students participated in preceptorship and intern programs that allowed students the ability to work alongside staff to gain valuable clinic experience in a multi-disciplinary environment. Participating schools include Samuel Merritt University (Physician Assistant Students), Cal State East Bay, Chabot College, Holy Names, Samuel Merritt, Eden Area Regional Occupational Program, Ohlone College, and San Francisco State University (Nursing Students), and Merritt College (Radiology Students).
Amendment to Community Benefit Plan	N/A

Area of Focus: Access

Link to Community Needs Assessment	Language barriers for Latinos can prevent women from seeking prenatal education due to lack of Spanish language classes.
Program Description	Provide free prenatal education classes to Latinos in Spanish
Goals and Objectives	Educate parents about the importance of prenatal health and equip parents with tools to be prepared for childbirth process and baby care.
Strategy	Provide free Spanish childbirth and prenatal education to pregnant women in the community to provide easier access to prenatal education program
Baseline Information	Accessing medical services can be a challenge for those with limited English proficiency/income. Availability of Spanish language prenatal education classes are very limited or may be cost prohibitive to those on limited income.
Affiliate's Contribution or Program Expense	\$8,872
Results	Eden Medical Center and Tiburcio Vasquez Health Clinic work closely together in providing prenatal education services to its Latino population. Many of their patients access Eden's prenatal education programs. These programs, many that are fee-based, are offered to Tiburcio Vasquez patients at no charge. Prenatal classes, such as childbirth preparation classes, in both English and Spanish are offered. Patients also participate in other classes such as Breastfeeding Basics, and monthly pregnancy forums.
Amendment to Community Benefit Plan	N/A

Area of Focus: ACCESS

Link to Community Needs Assessment	Provide prescription drugs to patients who could not otherwise afford the cost.
Program Description	Through an agreement with Walgreens and Safeway, Eden pays for prescription drugs for up to the first three days for patients who require medication at discharge who would otherwise be unable to pay for them.
Goals and Objectives	To improve patient recovery after discharge
Strategy	Provide prescription drugs needed for ongoing patient care after discharge through the Pharmacy Indigent Program
Baseline Information	Some patients unable to pay for prescription drugs after discharge because they cannot afford them. This can possibly lead to slow recovery time, readmission, or relapse.
Affiliate's Contribution or Program Expense	\$12,742
Results	1,076 patients benefited from the Pharmacy Indigent Program and were able to continue with their medication treatment plan following discharge.
Amendment to Community Benefit Plan	N/A

Area of Focus: ACCESS

Link to Community Needs Assessment	Provide access and resources to the under/uninsured population to prevent delay in getting needed care.
Program Description	Provide transportation to those with no means of transportation after being discharged from hospital or Emergency Room.
Goals and Objectives	To provide a resource to those without transportation
Strategy	Provide taxi vouchers to those with no means of transportation to return home after care.
Baseline Information	Some patients, upon discharge, have no means of returning home.
Affiliate's Contribution or Program Expense	\$17,689
Results	Eden provided taxi vouchers to 620 patients at both San Leandro and Eden campuses who have no means of transportation.
Amendment to Community Benefit Plan	N/A

Area of Focus: ACCESS

Link to Community Needs Assessment	Provide access for community groups to meet who may not otherwise be able to afforded the ability to meet
Program Description	Provide free meeting room space to support groups and other not-for-profit organizations
Goals and Objectives	To meet the needs of the community who cannot afford the cost of meeting room space to keep support systems available in the community
Strategy	Provide a place to support psycho-social needs of people to help cope with the challenges they face and to support not-for-profit organizations in the community seeking meeting room assistance.
Baseline Information	Locating and securing free meeting room space for support groups and other not-for-profit organizations can be a challenge and often time groups become fee-based in order to cover the cost of facility rental thereby becoming cost prohibitive to those on limited incomes.
Affiliate’s Contribution or Program Expense	In-Kind Contribution of \$58,200 for hospital meeting room space
Results	In 2012, Eden and San Leandro Hospital met the needs of approximately 6 supports groups and provided space to numerous not-for-profit organizations and nursing schools.
Amendment to Community Benefit Plan	With the opening of the new hospital and reduction of meeting room space, space allocation for community groups will be granted on a case-by-case basis and based on availability of rooms. This will affect the ability of community groups to be able to use the facility on an ongoing basis.

Area of Focus: CHRONIC HEALTH PROBLEMS

Link to Community Needs Assessment	Risk reduction and prevention education to reduce chronic health problems in the community
Program Description	Create community awareness to health problems, such as heart disease, diabetes, stroke, and cancer to help prevent/reduce/manage diseases.
Goals and Objectives	Increase health and wellness in community; reduce risk factors that increase chances of developing diseases, and provide tools to help people manage chronic diseases
Strategy	Provide community health education opportunities and screenings in local communities to support chronic disease reduction.
Baseline Information	The Community Needs Assessment conducted in 2010 identified heart disease, diabetes, stroke and cancer as high-risk diseases affecting our service area.
Affiliate's Contribution or Program Expense	\$35,191
Results	<p>Community education is one way to help educate the community about disease prevention, risk reduction and management. As part of Eden's education and outreach programs, Eden offers education programs, a speakers' bureau, and health screenings and participates in numerous health fairs and other outreach events to help educate the community about chronic disease prevention.</p> <p>Accomplishments:</p> <p>700 people benefited from our participating in a senior fair where free blood pressure screenings were offered to help identify those who were at high risk for developing hypertension.</p> <p>40 people participated in National Depression Screening Day. This event not only helped raise awareness about depression, but also helped identify those who were at risk.</p> <p>86 people benefited from the three stroke awareness education events at three different locations in San Leandro and Castro Valley. These education events stressed the importance of lowering the risk of stroke and quick intervention at the onset of stroke.</p> <p>123 people participated in the free diabetes management classes.</p> <p>Other ongoing outreach efforts include cancer awareness education at health fairs and other outreach opportunities.</p>
Amendment to Community Benefit Plan	N/A

Area of Focus: VIOLENCE/INJURY PREVENTION

Link to Community Needs Assessment	Reduce violence and unintentional injuries and deaths
Program Description	Reduce unintentional injuries and reduce violence through Trauma Prevention Programs and events
Goals and Objectives	To reduce falls and to create a better awareness of how to prevent injuries from motor vehicle accidents and reduce violence in youth.
Strategy	Provide education and counseling
Baseline Information	<p>The 2010 Community Needs Assessment reported that</p> <ul style="list-style-type: none"> • Emergency room visits for unintentional injuries are above the County rate for Hayward, Oakland, Castro Valley and San Leandro • Motor vehicle crash are the leading cause of death among US teens ages 16-19 years • Homicide mortality rates are above the County rate in Oakland and San Leandro
Affiliate’s Contribution or Program Expense	\$56,782
Results	<ul style="list-style-type: none"> • Each year, Eden coordinates the <i>Every 15 Minutes Program</i>, a program for junior/senior high school students that illustrates the ramifications of drunk driving. 1,500 students from Castro Valley High, along with their parents, staff from the hospital and other first responder agencies participated in the program. • A Senior Fall Prevention Fair was held at the San Leandro Senior Center. Fifty seniors participated in various activities including medication management, fall risk evaluations and educational presentations. • 20 at-risk youth, hospitalized with penetrating wounds, were introduced to the “Caught in the Cross Fire” gang diversion program. • 250 grade school students were educated about drug awareness and drug safety around the home. • 50 seniors participated in a Senior Driver Safety class. • 74 seniors received medication management and reconciliation consultations at the San Leandro Senior Center.
Amendment to Community Benefit Plan	N/A

II. 2012 Community Benefit Values

Sutter Health affiliates and many other health care systems around the country voluntarily subscribe to a common definition of community benefit developed by the Catholic Health Association. Community benefits are programs or activities that provide treatment and/or promote health and healing as a response to community needs.

The community benefit value for Eden Medical Center is calculated in two categories: **Benefits for the Poor and Underserved** and **Benefits for the Broader Community**. Below are definitions for each community benefit activity:

Benefits to the Poor and Underserved

- **Traditional Charity Care** – Free or discounted health care services provided to the uninsured and underinsured populations.
- **Unreimbursed Cost to Medi-Cal** – The “shortfall” created when the facility receives payment below the costs of treating public beneficiaries.

Benefits for the Broader Community

- **Non-Billed Services** – Activities with no individual patient bill, therefore no deduction from revenue is shown in the traditional statement of revenues and expenses.
- **Cash Donations and In-Kind Donations** – Dollars and other items such as staff time and supplies donated by a facility to a community-based program or agency.
- **Education & Research** – All community, patient, and medical education such as community lectures, nursing student rotations and physician/clinician training.

Community Benefit Summary 2012

Eden Medical Center

<u>Benefits for the Poor and Underserved</u>	<u>Community Benefit</u>
Traditional Charity Care	\$19,294,991
Unreimbursed Costs of Public Programs	
Medi-Cal	\$23,113,980
Other Benefits for the Poor and Underserved	\$630,492
Total Quantifiable Benefits for the Poor and Underserved	\$43,039,463

<u>Benefits for the Broader Community</u>	<u>Community Benefit</u>
Non-Billed Services	\$1,443,443
Cash and In-Kind Donations	\$58,200
Education & Research	\$1,315,420
Other Community Benefits	\$0
Total Quantifiable Benefits for the Broader Community	\$2,817,063

The financial numbers listed above reflect the community benefit financials for the legal entity, Eden Medical Center. This includes Eden Medical Center (in its former location) from January 1 – November 30, 2012 and San Leandro Hospital from January 1 – December 31, 2012.

III. 2012 List of Community Partners

At times, Eden Medical Center’s community benefit efforts may involve investing in partnerships that fundamentally improve community health. In doing so, we acknowledge that our role goes beyond providing care or a service to supporting those organizations that have shown measurable impact in meeting an identified community need.

We are proud to support the following community organizations as we work collaboratively to help create healthier communities.

Ashland Cherryland Violence Prevention Collaborative

California State University East Bay

Castro Valley Community Action Network

Castro Valley Education Foundation

Castro Valley Library

Castro Valley Unified School District

Child Injury Prevention Network of the Bay Area

Child Passenger Safety Work Group

City of San Leandro

Commpre

Davis Street Resource Center

Eden Area Regional Occupational Program

Hayward Area Recreation District (HARD)

Holy Names

Kenneth Aitkens Senior Center

March of Dimes

Merritt College

Ohlone College

Palomares Elementary

Rota-Care

Safe Kids Coalition

Samuel Merritt Nursing School

San Francisco State University

San Leandro High School

San Leandro Library

Senior Injury Prevention Partnership of Alameda County

Tiburcio Vasquez Health Center

University of California San Francisco