



**Providence  
Saint John's  
Health Center**

**Community Benefit Report  
2014**

## PREFACE

In accordance with Senate Bill 697, Community Benefit Legislation, Providence Saint John's Health Center submits this Community Benefit Plan for 2014. Senate Bill 697 requires a not-for-profit hospital in California to complete the following activities:

- Review and reaffirm its mission statement to ensure that its policies integrate and reflect the public interest in meeting its responsibilities as a not-for-profit organization
- Complete and update a community needs assessment every three years, evaluating the health needs of the community served by the hospital.
- Adopt and file a community benefit plan annually, documenting activities that the hospital has undertaken to address community needs within its mission and financial capacity; and to the extent practicable, assign and report the economic value of community benefit provided in furtherance of its plan.

A Santa Monica Community Access Plan Annual Implementation Report is also included within the hospital's Community Benefit Plan, as specified by the City of Santa Monica Development Agreement. This requires that Providence Saint John's Health Center complete the following on an annual basis:

- File the hospital's Community Benefit Plan with the City of Santa Monica 60 days prior to submission to the state
- Assign and report the cost of programs and services provided by the Health Center according to a five-item framework that includes:
  - Cash and in-kind support of the Santa Monica-Malibu Unified School District
  - Cash and in-kind support of local non-profit organizations
  - Medical and mental health services provided based on referrals from local non-profit organizations
  - Medical and mental health services provided based on referrals from the Santa Monica-Malibu Unified School District
  - Community services available to the general community that promote health education and preventive services

## **Providence Saint John's Health Center: A Brief Introduction**

For seventy-three years, Saint John's Health Center has offered a range of health care programs and services unparalleled on the Westside of Los Angeles. Saint John's Health Center was acquired by Providence Health and Services in March 2104 and is now called Providence Saint John's Health Center. The Mission of the Sisters of Charity of Leavenworth, who established the hospital, matches very closely with the Sisters of Providence making for a smooth transition with the change in ownership.

In addition to primary care, Providence Saint John's has built a reputation as a leading provider of specialty care by responding to the needs of our patients and community. Providence Saint John's houses many premier programs, including:

**Child and Family Development Center:** The Center provides a comprehensive range of culturally sensitive and linguistically responsive mental health, outreach, developmental and educational services. Services are offered to children, adolescents, and their families at the Center, school sites, homes and other locations in the community in English, Spanish, and American Sign Language.

**Emergency Care:** Providence Saint John's 24-hour Emergency Department is a crucial facility for the Westside, treating 29,829 patients in the period January 1, 2014 through December 31, 2014.

**Maternal and Child Health:** Our Obstetrics program includes Labor, Delivery and Recovery suites, Mother-Baby couplet care unit, Neonatal Intensive Care Unit, Lactation Store, and a support program for breastfeeding mothers. In 2014 the hospital delivered over 2,000 babies.

**Cancer:** Providence Saint John's Health Center cancer treatment program is approved by the American College of Surgeons Commission on Cancer. The John Wayne Cancer Institute (JWCI) at Providence Saint John's Health Center is a cancer research institute dedicated to the understanding and curing of cancer. Institute highlights include one of the largest melanoma centers in the U.S., a top ranked breast center, a surgical oncology fellowship program, and one of the largest specimen repositories in the U.S.

**Cardiac Care:** Providence Saint John's program includes a wide range of diagnostic and therapeutic cardiac services, including leadership in transfusion-free medicine and bloodless cardiac surgery, percutaneous coronary interventions, ablations, and traditional cardiac surgeries.

**Orthopedics:** Specializing in joint and spinal surgery, Providence Saint John's has been recognized as a top 100 orthopedics specialty hospital for hip replacements. Providence Saint John's provides leadership in the anterior approach to hip replacements.

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## **Section 1: Executive Summary**

### **Mission, Core Values and Foundational Beliefs**

Providence Saint John's Health Center mission statement, the core values of Providence Health and Services, and the foundational beliefs of the Catholic Health Association guide our commitment to improving the health of individuals and the communities we serve, especially those who are poor and vulnerable. The Mission permeates the everyday life of Providence Saint John's.

### **Definition of Community**

For community benefit planning purposes, Providence Saint John's Health Center defines its service area to include the cities and neighborhood areas surrounding the Health Center, and the addresses of patients using the hospital's services. The community includes Santa Monica, Malibu, Pacific Palisades, Venice, Marina del Rey, Mar Vista, Brentwood, and parts of West Los Angeles and a portion of the San Fernando Valley.

### **Identifying and Prioritizing Community Needs**

Providence Saint John's conducts a Community Needs Assessment every three years, per SB697, and uses this assessment as the basis for identifying needs. Our last assessment was conducted in 2013. The assessment used data from governmental agencies as well as consultation from the leaders of local non-profit agencies posted on the hospital website at: <http://california.providence.org/~media/Files/Providence%20CA/Saint%20Johns/CHNA%201%2021%2014.pdf/>

### **Categories of Community Need Addressed in the Benefit Plan**

This Community Benefit Plan includes objectives and supporting programs and services for the following categories of needs, ranked in priority order:

- Benefit for persons living in poverty
- Benefit for the general population

These categories reflect how Providence Saint John's understands its multiple roles in the community: first, as a Catholic health care ministry, and second as a healthcare provider and community partner.

### **Community Benefit Plan Activities**

We seek to grow a healthier community by partnering and collaborating with residents and organizations in our community. Programs and services provided by the Health Center in calendar year 2014 to address community needs include the following:

- Charity care for patients without the ability to pay for necessary treatment.
- Financial and in-kind support of local nonprofit organizations focused on serving vulnerable persons.
- Child and Family Development Center programs, providing outpatient mental health services for children and families, persons who are deaf and/or hard of hearing, persons with developmental disabilities, individuals and families affected by child abuse; therapeutic preschool, school-based mental health outreach to at-risk youth, community-based therapy services for youth, and community outreach.
- Collaborative project providing temporary supportive care to homeless persons discharged from area hospitals.
- Community education programs at the Santa Monica Library on topics of interest
- Education and internship programs for nurses, physicians, psychologists, social workers, laboratory scientists, and pharmacists.
- Support for medical and community health research

### **Economic Value of Community Benefit Provided**

During calendar year 2014, the economic value of community benefit provided by Providence Saint John's Health Center is estimated at \$11,873,016 an additional \$38,447,664 in unreimbursed Medicare costs.

## **Section 2: Mission, Core Values and Foundational Beliefs**

Providence Saint John's Health Center Mission Statement and the Core Values of Providence Health and Services guide our organization's commitment to creating a healthier community and permeate the everyday life of the organization. The Mission Statement and Core Values are as follows:

### **Providence Saint John's Health Center Mission Statement**

As people of Providence, we reveal God's love for all, especially the poor and vulnerable, through our compassionate service.

### **Providence Health and Services Core Values**

#### *Respect*

- We welcome the uniqueness and honor the dignity of every person
- We communicate openly and we act with integrity
- We develop the talents and abilities of one another

#### *Compassion*

- We reach out to people in need and give comfort as Jesus did
- We nurture the spiritual, physical and emotional well-being of one another and those we serve
- We embrace those who are suffering

#### *Justice*

- We believe everyone has a right to the basic goods of the earth
- We strive to remove the causes of oppression
- We join with others to work for the common good and to advocate for social justice

#### *Excellence*

- We set the highest standards for ourselves and our ministry
- We strive to transform conditions for a better tomorrow while serving the needs of today
- We celebrate and encourage the contributions of one another

#### *Stewardship*

- We believe that everything entrusted to us is for the common good
- We strive to care wisely for our people, our resources and our earth
- We seek simplicity in our lives and in our work

### **Catholic Health Association Foundational Beliefs**

Providence Saint John's Health Center's community benefit programs are rooted in the Catholic Health Association core set of beliefs:

- Those living in poverty and at the margins of society have a moral priority for services

- Not-for-profit health care has a responsibility to work to improve health in communities by focusing on prevention
- Community members and organizations should be actively involved in health care community benefit programs
- Demonstrating the value of community service is imperative
- Integrate community benefit programs throughout the organization
- Leadership commitment leads to successful community benefit programs

### **Section 3: Definition and Description of Our Community**

In defining its community for purposes of the 2013 needs assessment and benefit plan, Providence Saint John’s Health Center considered the location of the hospital and the surrounding communities, and the zip codes reported in addresses of our patients on entry into the hospital for services.

#### **Definition of Community**

Providence Saint John’s Health Center defined its “community” to include the following cities and neighborhood areas (ZIP codes are shown in parenthesis):

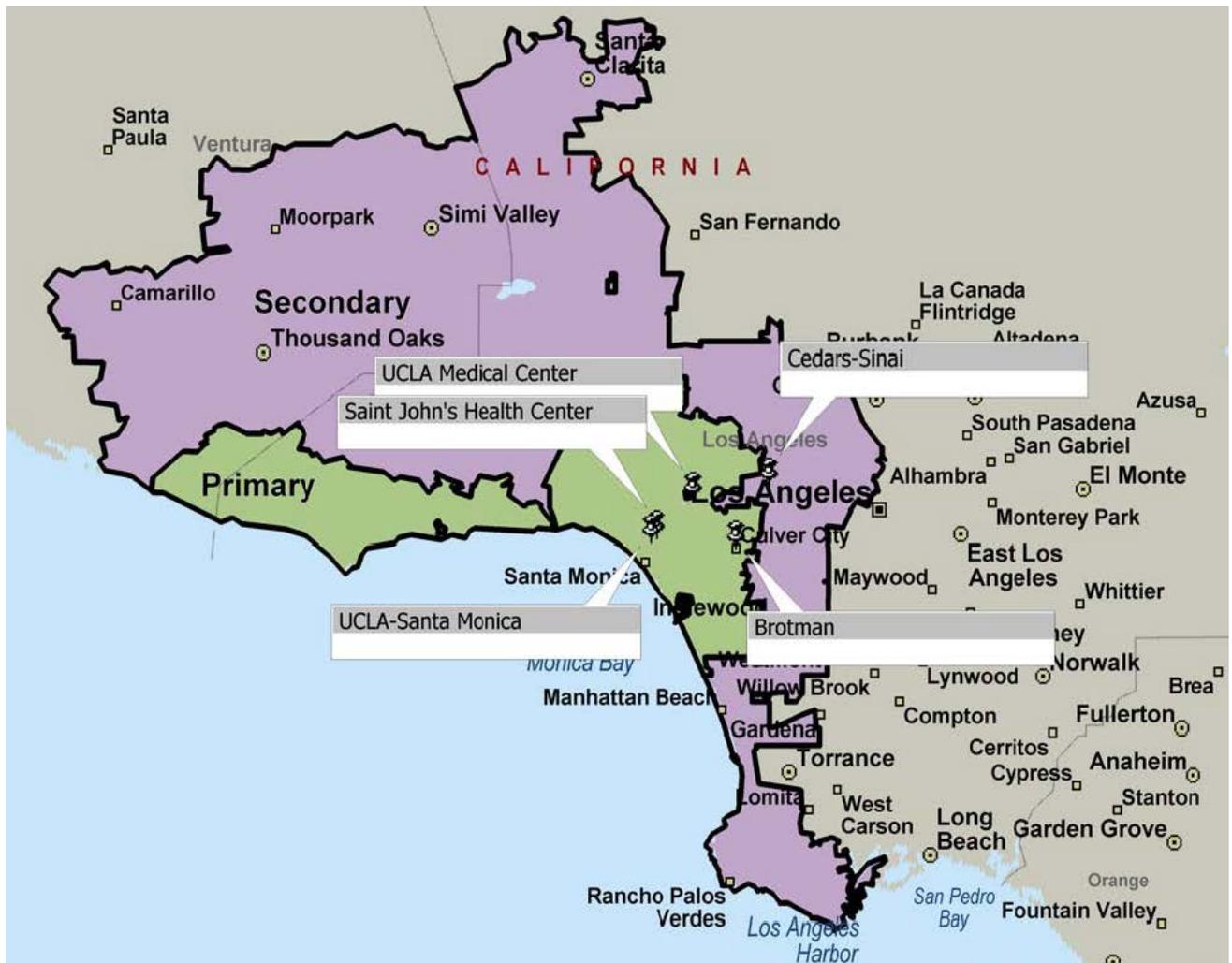
- Bel Air (90077)
- Beverly Hills (90210)
- Brentwood (90049)
- Culver City (90230 and 90232)
- Encino (91436)
- Malibu (90265)
- Mar Vista (90066)
- Marina del Rey (90292)
- Pacific Palisades (90272)
- Playa del Rey (90293)
- Santa Monica (90401, 90402, 90403, 90404, and 90405)
- Sherman Oaks (91403)
- Venice (90291)
- West Hollywood (90069)
- Westchester (90045)
- Westwood (90024)
- West Los Angeles Palms and Rancho Park (90025, 90035 and 90064)

Providence Saint John’s Health Center is located in ZIP code 90404, in the City of Santa Monica. See page 10 for a map of Saint John’s Health Center service area. Three other hospitals are physically located in the Health Center’s service area (ZIP code location of each hospital shown in parenthesis):

- UCLA Medical Center, Santa Monica (90404)
- Kaiser Permanente – West Los Angeles Medical Center (90034)
- Marina Del Rey Hospital (90292)

In addition, other area hospitals used by residents of the service area include Ronald Reagan UCLA Medical Center, Cedars-Sinai Medical Center, Centinela Hospital Medical Center and Brotman Medical Center.

### Map of Saint John’s Health Center Service Area



The Primary Service Area is used for Community Benefit Planning Purposes.

## **Description of Our Community**

The 2013 Community Needs Assessment utilized information from a variety of sources – Truven Health Analytics, (a national vendor of demographic data), Los Angeles County Department of Public Health, California Department of Public Health, Los Angeles Economic Roundtable, The City of Santa Monica, Los Angeles Homeless Services Authority, UCLA Center for Policy Research, U.S. Department of Health and Human Services, Centers for Disease Control, and the U.S. Department of Commerce- Bureau of the Census. The area studied for the Community Needs Assessment included Service Planning Area 5 (SPA 5) of Los Angeles County in which Providence Saint John’s Health Center is located and most of the communities served by the facility.

## **Demographics**

- Based on estimates provided by the L.A. County Department of Public Health the 2013 population of SPA 5 is estimated at 637,129 persons.
- Within SPA 5, the majority of residents are White (65.4 percent). Approximately 15.7 percent of residents are Hispanic, 13.0 percent are Asian/Pacific Islander, 5.8 percent are Black, and 0.3 percent are of other races.
- Among persons age 5 years and older in the service area, 83.4 percent speak English most often at home, 6.9 percent speak Spanish most often, 3.3 percent speak an Asian language most often and 6.4 percent speak some other language most often at home.
- Among persons 25 years and older living in SPA 5, 6.7 percent have less than a high school education (no high school diploma), 11.9 percent are high school graduates, 25.0 percent have complete some college (no degree), and 56.4 percent have college, graduate or professional degrees.
- There are an estimated 24.6 percent of households in SPA 5 with children.
- Approximately 5.8% of the households in SPA 5 have incomes less than 100% of the Federal Poverty Level.
- Based on data collected by the County, in SPA 5 it is estimated that 3.0 percent of children (age 0-17) are uninsured. Approximately 12.7% of adults (age 18-64) in SPA 5 are estimated to be uninsured.

- Based on 2013 data from Nielsen Demographics it is estimated that 14.9% of the population in SPA 5 is 65 years and older.
- Health status indicators reported from L.A. County Department of Public Health showed that for SPA 5:
  - 85.2% of live births were to mothers who received prenatal care in the first trimester.
  - 31.0% of adults (age 18-64) were vaccinated for influenza in the past year.
  - 11.4% of adults reported their health to be fair or poor.
  - 23.4% of adults (age 18-64) in the area reported no regular source of medical care.
  - 17.0% of adults and 4.5% of children were estimated to have difficulty accessing medical care over the past year.
  - 19.4% of adults and 8.5% of children (age 3-17) did not obtain dental care in the past year because they could not afford it.
  - 10.6% of adults and 7.8% of children (age 3-17) tried to get mental or behavioral health care during the past year.
  - 17.1% of adults have been diagnosed with hypertension in the area and 24.8% of adults have been diagnosed with high cholesterol.
- Data collected by the County on nutrition, physical fitness and obesity for residents of SPA 5 showed:
  - 15.3% of children in grades 5, 7, and 9 are obese.
  - 33.5% of adults are overweight.
  - 31.4% of adults living in SPA 5 are inactive (do not participate in any aerobic activity).
  - 22.6% of children (age 6-17) obtain the recommended amount of exercise each week.
  - 22.1% of adults consume five or more servings of fruits and vegetables a day.
  - 16.5% of adults living in the area are estimated to binge drink.
  - 27.8 % of adults and 31.6% of children eat fast food at least once a week.
  - 21.9% of children drink at least one soda or sweetened drink per day.

## **Section 4: Community Benefit Planning Process**

The 2014 Community Benefit Planning Process is derived from the 2013 Community Health Needs Assessment, which is posted on Providence Saint John's website at :

<http://california.providence.org/~media/Files/Providence%20CA/Saint%20Johns/CHNA%201%2021%2014.pdf/>

Providence Saint John's conducts assessments every three years, and the results are used as the basis of our community benefit planning. The secondary data used in the 2013 assessment is summarized in the previous section of this annual report under Section 3; Definition and Description of Our Community, above.

The second part of our community health assessment process is the Community Consultation.

### **Community Consultation**

As part of the 2013 Community Health Needs Assessment, community leaders from local organizations – city and county health and human services offices, education (kindergarten through high school and community college), free and community clinics, and nonprofit agencies – were interviewed during a period from September 15 to November 15, 2013. Questions focused on opinions regarding top health needs of those persons living in poverty and top health needs of the general population, effective approaches for local organizations to address identified health needs, suggested roles and activities for Providence Saint John's Health Center, and Providence Saint John's Health Center community activities perceived as strengths and opportunities for improvement. Findings are highlighted below:

### **Top health needs of persons living in poverty**

#### **The Homeless**

- Outpatient psychiatric care including antipsychotic medications and counseling to prevent unnecessary admission to the emergency department, emergency responder resources, and providing better care for the homeless patient.
- Combined healthcare and supportive housing.
- Alcohol intervention services.

#### **Other Poor and Vulnerable Populations**

- Access to affordable health care.

- Crisis management for domestic violence situations.
- Assistance in enrolling in and using new health insurance programs.
- Comprehensive and coordinated medical care with smooth transitions.

### **Top health needs of the general population**

- Mental health services.
- Inpatient and outpatient care coordination including management of diabetes, hypertension, COPD, arthritis and cancer.
- Primary and specialty physicians who see patients after working hours and accept insurance.
- Assistance with enrollment and navigating in the new Affordable Care Act programs.
- Classes on wellness, health literacy and financial health for seniors.
- Affordable dental services.
- Expanded end of life care programs and resources.

### **Opportunities for local organizations to work together to address health care needs**

- Enable access to comprehensive health services.
- Strengthen collaboration, communication and transitions between services.
- Expand outpatient treatment for the mentally ill.
- Increase health information availability, classes and events.
- Advocate for a comprehensive single payor system and strong health care policies.
- Reduce barriers to care including language, age, parking and transportation, health literacy and fear.

### **Suggested roles and actions for Providence Saint John's Health Center to consider to address identified health needs**

- Use the respect that Providence Saint John's has earned in this community to tackle current and upcoming problems.
- Senior leadership should communicate regularly about major changes planned for Providence Saint John's Health Center and be more involved in the community.

- Maintain support (cash and in-kind services) and continue close partnerships with local organizations.
- Hold agencies accountable for agreed-upon service goals.
- Maintain current service level for CFDC, Respite Program and health education classes held at the library.
- Use the homeless collaboration project as a role model to solve other community service gaps.
- Share expertise with smaller agencies to improve care and create interagency teams.
- Find innovative ways to move forward with the Affordable Care Act.

### **Community Activities: Strengths and Opportunities for Improvement**

Community activities recognized as strengths of Providence Saint John's Health Center by those participating in the community consultation are listed below:

- Partnerships with community-based organizations
- Collaboration and integration into the community
- Reputation
- Financial support of project/programs that serve the poor and vulnerable in the community
- Community institution, driven by mission and core values
- Excellent health care services with respected physicians on the medical staff
- CFDC and its community- and school-based programs, counselors and preschool program
- Community health education offerings
- Conducting needs assessment survey every three years
- Commitment to continuing not-for-profit health care in the community with the change in sponsorship/ownership to Providence Health and Services

### Community activities recognized as opportunities for improvement

- More targeted funding of community-based organizations (in support of major initiatives)
- Continued funding to community organizations
- Employ a more population health focused model of care
- Discharge planning service and the transition from inpatient care to outpatient care
- More community activities such as health fairs and screening events
- Work with others to meet needs of uninsured and underinsured, including the homeless)
- Greater involvement and visibility of senior leadership in the community
- Determine a way to use hospital facilities to enhance community activity
- Parking

### **Section 5: Priority Community Needs**

As part of the assessment process, Providence Saint John's Health Center worked with internal and external stakeholders to help prioritize the list of needs and issues identified through this study. The following needs were identified as key priorities that the Health Center should focus on over the next several years.

- Develop a collaborative approach to expand affordable and accessible mental health services in the community.
- Coordinated care management and services for homeless patients coming through the hospital's emergency department.
- Access to affordable and convenient primary and specialty care.
- Expanded health education and wellness programs for the community.

## Section 6 – Community Benefit Plan Objectives

During 2014, Providence Saint John’s Health Center pursued the following objectives:

1. To continue to provide care for vulnerable populations, with emphasis on the poor and underserved.
2. To coordinate efforts with community partners in the identification of health priorities and the development and implementation of programs for community health improvement.
3. To continue the development of health education, health promotion and other wellness services and to improve the health status of the community.
4. To work with area organizations serving the homeless to improve care coordination with patients coming through the emergency department.

Community health partners include: the Westside Health Coalition, Providence Saint John’s Health Center Community Advisory Committee, City of Santa Monica, Santa Monica-Malibu Unified School District, St. Anne’s School, Venice Family Clinic, Westside Family Health Center, OPCC, St. Joseph Center, Upward Bound House, WISE and Healthy Aging, Meals-on-Wheels West, Westside Shelter and Hunger Coalition, Pico Youth and Family Center, and the Santa Monica Chamber of Commerce.

(See **Appendix B** for a listing of members of the Community Advisory Committee and Westside Health Coalition).

Providence Saint John’s also recognizes the following at-risk populations in our service area, and prioritizes its community benefit programs and services based on the health and human service needs of these at-risk and vulnerable populations. Note: Community benefit programs/services for these populations are treated as services for “vulnerable populations” in the Health Center’s Community Benefit Plan.

- Persons who are homeless
- Seniors
- Children and youth

On an annual basis, Providence Saint John's Health Center will monitor and report measures of plan progress.

**Providence Saint John's Health Center 2014 Community Benefit Objectives**

<b>Priority</b>	<b>Target group</b>	<b>Objective</b>	<b>Plan</b>	<b>Partners</b>
Poor and vulnerable patients	Charity care patients	Continue to provide care	Continue to provide care	Providence Health and Services (PH&S)
	Medi-Cal patients	Continue to provide care	Continue to provide care	PH&S State of California County of Los Angeles Area Clinics
	Homeless	Continue "warm handoff" of homeless patients to respite and other settings	Collaboration and financial support of Respite program at OPCC to reduce use of local Emergency Departments	OPCC (formerly Ocean Park Community Center) Venice Family Clinic (VFC) SM-UCLA City of Santa Monica Homeless Services Corporation for Supportive Housing
- Children - Mental Health services	Children and families in need of mental health services	Continue to provide services through Child & Family Development Center (CFDC)	CFDC provides mental health services to clients identified by partner agencies	Santa Monica -Malibu Unified School District St. Anne School
- Outpatient referrals	Patients without medical home or provider without the ability to pay	Collaborative, financial and service support for local non profit clinics	Collaborative grants	VFC Westside Family Health Center
		Collaboration and financial support for local non profit mental health services	Collaborative grants	OPCC Saint Joseph Center

- Seniors	Seniors experiencing poverty or other vulnerability	Collaboration and financial support		WISE and Healthy Aging
<b>Priority</b>	<b>Target Group</b>	<b>Objective</b>	<b>Plan</b>	<b>Partners</b>
- Children	Collaboration & financial support for school nursing programs		Collaborative grants	Santa Monica-Malibu Unified School District Saint Anne School
	At-Risk youth	Violence and Gang involvement prevention	Collaborative grant	Pico Youth & Family Center
Health Education and Wellness Promotion	General Community	Improve the health of the general community	Present free, well attended classes to community	John Wayne Cancer Center American College of Surgeons Commission on Cancer Santa Monica Library
Community Support	General Community	Improve the health of the general community	Support local non profit agencies	Local nonprofits in the community including American Red Cross

## Section 7: Community Benefit Plan Update

This section includes a description of programs and services provided by the Health Center and key measurements of outcomes accomplished in 2014. Programs and services are organized in response to the priority categories of need identified in the needs assessment completed in 2013.

**To continue to provide care for vulnerable populations, with emphasis on the poor and underserved.**

Providence Saint John's community benefit services in 2014 include:  
\$1,454,453 in charity care costs for patients with documented financial need.

\$6,300,788 in unpaid costs of care for patients with Medi-Cal.

\$646,386 in financial support for and collaboration with local non-profits serving the poor and vulnerable, including Venice Family Clinic, OPCC, Westside Family Health Center, Saint Joseph Center, WISE and Healthy Aging, Saint Anne School, Santa Monica-Malibu Unified School District, Pico Youth and Family Center, and others.

Mental health and other services for children and their families provided by the Child & Family Development Center, (CFDC). CFDC provided therapy and educational services for 701 unduplicated clients received therapy and educational services. Program highlights include:

**1. Child & Family Mental Health Services**

The largest component of CFDC, offering evidence-based and best proactive models in a culturally and linguistically sensitive manner. Included in this overall service are Early Childhood Assessment and Treatment (ECAT) for families at risk of child abuse in CFDC's clinic, or in the community, in homes, preschools and daycare centers for our most vulnerable persons, those 0-5 years of age. Families and Schools Together offers services at the schools for at risk youth.

**2. Partnerships for Families**

An intensive child abuse prevention initiative which serves at-risk women and teens until their infants are 6 months old, and families with children ages 0-5 who have been referred by the Department of Children & Family Services (DCFS) because they are at high risk of future maltreatment based on a statistically-based rating tool called the Structured Decision Making Tool or the SDM. The staff "help the families with whatever is getting in the way of... families falling in love with their children; poverty, basic needs, medical care, stress and mental health issues".

**3. Youth Development Program**

Celebrating 20 years of service, the Youth Development Program (YDP) continues collaboration with the City of Santa Monica to provide culturally and linguistically sensitive services to at-and-high-risk youth. YDP targets youth who may be affected by family violence and disruption, drug use, gang involvement, teen pregnancy, and/or serious mental health problems and provides much needed services such as counseling, crisis intervention, teacher and school staff consultations and trainings, parental training and support, and community agency collaboration.

**4. Therapeutic Pre-School**

A model, intensive early intervention program designed for preschool and kindergarten children with severe behavioral and/or emotional problems, including those prenatally exposed to drugs and alcohol. The school has been designated by the US Office of Education as one of ten "Best Practice" sites in early childhood education in Los Angeles County. They have the same teacher for two years, in year-round schooling. Most children are able to enter kindergarten after the two years.

**5. Services for Deaf and Hard of Hearing people**

As the sole remaining community, (non-county) mental health clinic in Los Angeles County for deaf and hard of hearing, CFDC sees families from all over the county looking for culturally and linguistically sensitive services. The Center continues an active collaboration with the California Department of Rehabilitation and with the Los Angeles County Department of Mental Health.

**6. Mental Health Services for persons with Developmental Disabilities**

Services include psychotherapy for adults, family sessions for children, adult daily living support groups, and a Transitional Age Youth (19-22 years of age) which continues to be successful as clients move into adulthood.

**7. Outpatient Mental Health Services For Individuals/Families Impacted By Child Abuse**

**8. Early Childhood Directions**

This program is an employee-based, affordable, quality day care center for infants, toddlers, and pre-school children. Families with economic need are subsidized. The program follows National Association for Education of Young Children curriculum.

Providence Saint John's Health Center operates the Cleft Palate Center Clinic. This program serves children who are affected by cleft abnormalities by providing surgery and follow-up care. Many patients require multiple surgeries to treat these types of abnormalities. In 2014 Providence Saint John's treated 214 patients in this program.

For patients being discharged from the hospital who were unable to afford their medications, Providence Saint John's Health Center provided 614 free prescriptions in 2014.

**To coordinate efforts with community partners in the identification of health priorities and the development and implementation of programs for community health improvement.**

The foundational beliefs of Catholic Health Association underscored the need for leadership involvement in community benefit. See **Appendix A** for a complete listing of the names of community Boards and Committees where Health Center personnel are active participants. Providence Saint John's continues to partner and collaborate with numerous community organizations and coalitions.

Providence Saint John's Health Center participated with other health providers and community organizations to address issues of health care access on the Westside. Through the Westside Health Coalition, the Health Center is working with other organizations to

address issues of providing better coordinated care and improved access to specialty care for those who are uninsured or underinsured.

The Health Center offers free diagnostic imaging services to patients referred from the Westside Family Health Center and Venice Family Clinic. In 2014 there were 1,423 patients who benefitted from these free diagnostic services with an in-kind value of these services estimated at \$170,760.

**To continue the development of health education, health promotion and other wellness services and to improve the health status of the community.**

Providence Saint John's Health Center provides health education forums, classes, and support groups in the community aimed at helping individuals improve their health status and live healthier lives. In 2014, the Health Center offered 13 community forums on various health topics and provided a diabetes education support group. These programs served 1,083 persons over the course of the year.

Providence Saint John's Health Center also provides opportunities for training future health care professionals by serving as an intern/preceptor site for different health professions. In 2014, the Health Center hosted Nursing, Pharmacy, Laboratory Technology, Social Work and Chaplain students at the facility.

**To work with area organizations serving the homeless to improve care coordination with patients coming through the emergency department.**

Providence Saint John's Health Center worked on a pilot project in 2014 in partnership with OPCC (the leading agency serving homeless persons in Santa Monica). The project placed a case manager with experience in working with homeless individuals in the hospital's emergency department. The intent of the pilot was to provide better coordinated care to these patients as they were being discharged from the hospital. Based on the success of this project, the Health Center is looking at developing a permanent program to serve these patients in 2015.

Providence Saint John's Health Center also helped to place 26 homeless patients with appropriate follow-up mental health services in 2014. Many homeless patients coming to the emergency department are dealing with mental illness, so the Health Center works with area providers to ensure these patients are provided with the appropriate follow-up care.

Providence Saint John's Health Center outcomes for each community benefit program/service are summarized in **Table 7.1** and **Table 7.2**. Each table includes the following:

- Program/service name and department responsible for program coordination
- Description of the program/service
- Number served in 2014
- The category where unreimbursed costs are reported according to the framework established by Senate Bill 697 (see Table 8.1)

**Table 7.1: Benefit for Persons Living in Poverty**

<b>Program/Service And description</b>	<b>Description of Program/Service</b>	<b>Calendar year 2014 Number Served</b>	<b>SB 697 Category</b>
Charity Care services to patients who could not afford to pay	Services to hospital patients who could not afford to pay	<ul style="list-style-type: none"> <li>1,803 patients</li> </ul>	Medical Care Services
Unpaid Cost of Medi-Cal services to patients	Services to hospital patients with Medi-Cal insurance coverage	<ul style="list-style-type: none"> <li>1,908 patients</li> </ul>	Medical Care Services
Imaging, laboratory and cardiology services for Venice Family Clinics and Westside Family Health Center patients	Diagnostic services for patients referred by the Venice Family Clinic and Westside family Health Center at no cost to patient	<ul style="list-style-type: none"> <li>1,423 patients</li> </ul>	Medical Care Services
Financial support and collaboration for Venice Family Clinic Nurse Practitioner and Respite Care programs	Support for program providing essential primary care to poor and uninsured patients primarily at Simms Mann center and OPCC Outpatient satellite clinic	<ul style="list-style-type: none"> <li>1,547 patients</li> <li>5,664 visits</li> </ul>	Other Services to Vulnerable Populations
Financial support and collaboration for OPCC Homeless Education And Rehousing To improve Health (HEARTH)	Grant for Access Center, Providing mental health and other services to homeless, including the operation of a dedicated Respite Center located at OPCC	<ul style="list-style-type: none"> <li>1,375 homeless individuals received services</li> <li>85 patients treated in the Respite Center</li> </ul>	Other Services to Vulnerable Populations
Community Benefit Team	Participation of Community Benefit Manager and VP Mission and Ethics in activities related to community benefit	<ul style="list-style-type: none"> <li>Community Benefit Director dedicated to community partnerships and engagements</li> </ul>	Other – Vulnerable Populations
Westside Family Health Center	Grant to provide funding for prenatal care program, serving low-income	<ul style="list-style-type: none"> <li>225 patients served</li> </ul>	Other Services to Vulnerable

Program/Service And description	Description of Program/Service	Calendar year 2014 Number Served	SB 697 Category
	women		Populations
Medication Assistance through Saint John's Pharmacy	Free prescriptions provided for patients who cannot afford their discharge medications	<ul style="list-style-type: none"> <li>• 614 prescriptions provided for low income patients</li> </ul>	Medical Care Services
Mental Health Services through Saint John's Child & Family Development Center	<p>Diverse range of child, adult and family services in response to community needs, including:</p> <ul style="list-style-type: none"> <li>• Outpatient mental health for children and families</li> <li>• Therapeutic preschool (intensive day treatment)</li> <li>• Outpatient mental health services for persons who are deaf and/or hard of hearing</li> <li>• Outpatient mental health for persons with developmental disabilities</li> <li>• Outpatient mental health services for individuals and families impacted by child abuse</li> <li>• School-based mental health outreach to at-risk youth</li> <li>• Intern training for MSW interns and psychology practicum students</li> </ul>	<ul style="list-style-type: none"> <li>• 486 unduplicated persons served</li> <li>• 24 unduplicated children served</li> <li>• 88 unduplicated persons served. Saint John's has the only deaf mental health services in LA County</li> <li>• 53 unduplicated persons Served</li> <li>• 40 unduplicated persons served</li> <li>• 293 unduplicated persons served</li> <li>• 10 Interns trained</li> </ul>	Medical Care – Low Margin Service
St. Joseph Center (Administration)	Grant to underwrite mental health and case	<ul style="list-style-type: none"> <li>• 3,043 persons received case</li> </ul>	Other – Vulnerable.

<b>Program/Service And description</b>	<b>Description of Program/Service</b>	<b>Calendar year 2014 Number Served</b>	<b>SB 697 Category</b>
	management services and to fund meals for those who are low income	management services, including mental health, and other services	Populations
Health Services – St. Anne’s School (Administration)	Grant provides funding for an RN to meet the needs of health services, required health screenings, and health education programs	<ul style="list-style-type: none"> <li>• 220 students received all required screenings</li> </ul>	Other – Vulnerable. Populations
Cleft Palate and Craniofacial Clinic (Therapy Services)	Patients with craniofacial anomalies receive coordinated, longitudinal, interdisciplinary team Care	<ul style="list-style-type: none"> <li>• 214 patients received care</li> </ul>	Other – Vulnerable. Populations
Care for the Poor Projects	Coordination and implementation of services based on needs of local community organizations	<ul style="list-style-type: none"> <li>• Employees donated funds to a local nonprofit</li> <li>• Holiday giving program with hospital departments for low income children and their families</li> </ul>	Other – Vulnerable. Populations

**Table 7.2: Benefit for the General Population**

<b>Program/Service</b>	<b>Description of Program/Service</b>	<b>Calendar year 2014 Number Served</b>	<b>SB697 Category</b>
Unpaid Cost of Medicare	Services for hospital patients with Medicare insurance coverage	70,149 patients served	Medical Care
Community Education Services	Diverse range of free public health and wellness education	906 persons attended classes	Other – Broader Community
Support Groups for Persons with Diabetes	Educational support groups to help persons who are dealing with diabetes better manage their illness	177 persons served	Other – Vulnerable Populations
WISE and Healthy Aging	Grant to support programs geared to seniors at risk	504 persons served	Other – Vulnerable Populations
Pico Youth and Family Center	Funding violence reduction through activities	170 youth served	Other – Vulnerable Populations
Community Organization Support	Paid and volunteer hours of employees and senior executives who participate in various community boards and committees	16 Providence Saint John’s employees serve on the boards and/or committees of local nonprofit agencies	Other – Broader Community
Clinical Research	Financial support for John Wayne Cancer Institute, and other research activities		Research, Education, & Training
Education and Training of Nursing Staff	Health center served as a clinical site for students nursing students from UCLA, Santa Monica College and Mount St. Mary’s. Also Pharmacy, Laboratory and Mental Health interns	90 students used Providence Saint John’s Health Center as learning/mentoring sites in 2014	Research, Education, & Training
Communication Activities	Free health information and education provided to the community, including new hospital building updates, magazine and newspaper	Communications activities provided health education and information to 40,000+ community	Other – Broader Community

	articles	members.	
Rideshare Program	Program encourages employees to use transportation; the program met and exceeded AQMD standards for helping to decrease air pollution. Program has been commended by City of Santa Monica.	349 employees participated in the Rideshare Program	Other – Broader Community

## **Section 8: Economic Value of Community Benefit**

During the period January 1 through December 31, 2013, the economic value of community benefit provided by Providence Saint John's Health Center is estimated at **\$11,873,016** PLUS an additional \$38,447,664 in unreimbursed Medicare costs.

Table 8.1 summarizes the unreimbursed costs of these community benefits according to the framework specifically identified by Senate Bill 697:

- Medical care services
- Other services for vulnerable populations<sup>a</sup>
- Other services for the broader community
- Health research, education, and training programs

Providence Saint John's Health Center gives special acknowledgement to the support of physicians whose volunteered time makes possible the provision of imaging, laboratory and cardiology services for clients referred by local non-profit organizations.

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<sup>a</sup>. Vulnerable populations include the poor and underserved, seniors, and children and youth.

**Table 8.1 Estimated Economic Value of Community Benefit  
Provided January 1, 2014 through December 31, 2014**

<b>Senate Bill 697 Category</b>	<b>Programs and services Included <sup>a</sup></b>	<b>Unreimbursed Cost <sup>b</sup></b>
<b>Medical Care Services</b>	Unpaid cost of Medicare program <sup>b</sup>	<b>\$38,447,664</b>
	Charity Care <sup>c</sup>	\$1,454,453
	Low Margin service ; Child and Family Development Center (CFDC) and Cleft Palate Clinic <sup>d</sup>	\$1,610,044
	Unpaid cost of Medi-Cal program <sup>b</sup>	\$6,300,788
	All other Medical Care Services	\$640,047
<b>Other Services for Vulnerable Populations</b>	Grants to agencies that serve persons living in poverty, grants for services to local schools, seniors and children, child care center, Community Benefit Program costs	<b>\$1,363,139</b>
<b>Other Services for the Broader Community</b>	Community outreach, community health education,	<b>\$187,460</b>
<b>Health Research, Education and Training Programs</b>	Support for health research, nursing and other education programs	<b>\$317,085</b>
	<b>GRAND TOTAL-not including Medicare</b>	<b>\$11,873,016</b>
	<b>Medicare</b>	\$38,447,664
	<b>Total including Medicare</b>	<b>\$50,320,680</b>

*Source: Providence Saint John's Health Center Finance and other coordinating departments.*

a Unreimbursed costs may include an average hourly rate for labor (plus benefit), supplies, materials and other purchased services. Costs are estimated by each coordinating department responsible for providing the program/service.

b The cost of providing medical services to Medicare and Medi-Cal recipients falls short of the reimbursement or payments from these programs. The method for determining this shortfall is based on data from the Health Center's cost accounting system. Each charge code (or billable unit) in the billing system includes an estimated cost of performing the service. The costs are based on a departmental ratio of cost to charge (RCC) for each individual nursing unit and ancillary department.

c Charity care cost is estimated by multiplying the overall hospital RCC by charity care write-offs, as obtained from the General Ledger.

d The Health Center's Child and Family Development Center and Cleft Palate Center were recorded as generating a low or negative margin in the period January 1, 2014 through December 31, 2014. The costs are captured through normal accounting practices of recording expenses in specific cost centers assigned to the program. The cost accounting system allocates overhead costs (e.g., utilities, housekeeping, human resources, and administration) on a monthly basis using methodologies similar to the Medicare cost report (step-down approach). The cost of delivering these services generates a loss even after including subsidies from the Health Center's Foundation, payments from Los Angeles County Department of Mental Health, and grants from the State of California and City of Santa Monica for special programs such as for at-risk youth.

## **Section 9: Santa Monica Community Access Plan**

During 2014, the economic value of community programs and services provided by Providence Saint John's Health Center based on the five categories identified in the Community Access Plan is estimated at **\$5,876,605**.

Table 9.1 summarizes the unreimbursed costs of these programs and services according to the framework specified in the Santa Monica Development Agreement:

- In-kind and cash support to the Santa Monica-Malibu Unified School District (SM-MUSD)
- In-kind and cash support to local non-profit agencies that serve Santa Monica residents
- Charitable medical and mental health services provided to patients that are clients of and directly referred by local non-profit organizations and residents of Santa Monica
- Charitable medical and mental health services provided to patients that are students and directly referred by the SM-MUSD
- Free community services available to the general Santa Monica community that promote health education and preventive health services

Using the same categories of need identified in Section 7, **Table 9.1**, **Table 9.2**, and **Table 9.3** summarize the program/service and department responsible for program coordination; description of the program/service; number served in 2014; the Community Access Plan Category where unreimbursed costs are reported; and the estimated percentage of Santa Monica residents/organizations served by the program/service. It should be noted that due to differences in categories applicable for the Community Benefit Plan and the Community Access Plan, some programs/services that were reported in the Community Benefit Plan are reported as "does not apply" in the Santa Monica Community Access Plan. In general, these programs/services include: the percent of the unpaid cost of Medi-Cal patients who do not report a Santa Monica address, the unpaid cost of Medicare, education and training of health professionals for schools outside of Santa Monica. It should also be noted that this report uses cost amounts reported per California's SB 697 Annual Community Benefit Plan update using federal requirements outlined in the 2007 Affordable Care Act, (ACA). The ACA states that, effective 2013, community benefit costs

are to be reduced by any and all offsets, including restricted grants and endowments. This applies to CFDC program costs, which received grants and endowment funds.

**Table 9.1: Estimated Economic Value of Programs/Services Provided by Providence Saint John's Health Center January 1, 2014 through December 31, 2014 <sup>a</sup>**

<b>Development Agreement category</b>	<b>Reported costs attributed to the City of Santa Monica</b>	<b>January 1 through December 31, 2014</b>
Cash support to the Santa Monica-Malibu Unified School District	School Nursing Program \$50,000	<b>T=\$50,000</b>
Cash grants to local non-profit organizations. List of grants reported in Appendix C	Grants <sup>b</sup> \$587,700 In Kind Medical Services \$170,760	<b>T=\$758,460</b>
Cost of charitable medical and mental health services provided to patients based on referrals from local non-profit organizations	Traditional charity <sup>c</sup> \$1,122,838 Medi-Cal \$2,614,827 CFDC \$ 294,336 Cleft Palate \$ 73,774 Medications \$ 84,462 Post-acute care – homeless \$527,340	<b>T= \$4,717,577</b>
Cost of charitable medical and mental health services provided to patients referred by SM-MUSD to Saint John's CFDC	At Risk Youth Services	<b>\$184,382<sup>d</sup></b>
Community services available to the general Santa Monica community that promote health education and preventive health services <sup>e</sup>	37% of responding attendees at Community Health Ed classes list SM addresses \$65,532 SM based health students & Interns \$100,654	<b>T= \$166,186</b>
	<b>GRAND TOTAL</b>	<b>\$5,876,605</b>

*Source: Providence Saint John's Health Center coordinating departments.*

<sup>a</sup> All values are determined using the same methodology as Table 8.1; b, c and d on page 32 of this report

<sup>b</sup> Includes cash grants to all agencies listed in Appendix C, and in-kind services for patients referred by Venice Family Clinics and Westside Family Health Center.

<sup>c</sup> Includes the percentage of charity care provided to residents of Santa Monica and homeless persons and other non-reimbursed costs, such as the percent of costs attributed to Santa Monica residents for the following programs: Medi-Cal, Saint John's Child & Family Development Center Child Abuse Prevention & Treatment, Child & Family Mental Health Services, Mental Health services for the Deaf, Intensive Day Treatment pre-school, and Mental Health for the Developmentally Disabled. Also includes medication costs for homeless charity care patients.

<sup>d</sup> Includes the unreimbursed costs of Saint John's Child & Family Development Center At-Risk-Youth services.

<sup>e</sup> Includes educational programs available to Santa Monica residents, and education of nursing and other health professional students either attending colleges and schools in Santa Monica or students and/or interns living in Santa Monica

**Table 9.2: 2014 Benefit for Persons Living in Poverty  
Per the Development Agreement Community Access Plan**

Category of Community Support	Benefit	Description	2014 - Number of patients and/or services	Percent attributed to Santa Monica
Cash support of SM-MUSD	School Nurses	Grants to School Nursing	Approximately 2,400 students served	100%
Cost of In-Kind support of SM-MUSD	At Risk Youth Program	Collaboration with SM-MUSD	214 youth served	100%
Cash support to local non-profit organizations	Venice Family Clinic Nurse Practitioner Program	Support for program providing primary care to homeless, poor and uninsured patients	1,547 patients served	100%
	OPCC (formerly Ocean Park Community Center)	Grant to provide Access Center services	1,375 persons served	100%
	St. Joseph Center	Grant for mental health care and case management services, and the Bread & Roses Café.	3,043 persons served	100%
	St. Anne's School	Grant provides required school nursing services. 70% of students qualify for free lunches	220 students served	100%
	WISE and Healthy Aging	Grant to provide support for program serving local seniors	Support for services to 504 seniors	100%
	Westside Family Health Center	Grant to provide funding for prenatal care program, serving low-income women	225 women seen for prenatal care	100%
	Pico Youth & Family Center	Grant for Student Resource Coordinator	170 youth served	100%
In-kind support to local non-profit organizations	Free imaging, laboratory, and cardiology	Venice Family Clinic And Westside Family Health Center	1,423 patients	100%

<b>Table 9.2 cont.</b>				
<b>Category of Community Support</b>	<b>Benefit (Department Providing Information)</b>	<b>Description</b>	<b>2014 – Number of Patients and/or Clients Served</b>	<b>Percent of Santa Monica Residents</b>
Cost of Charitable Medical & Mental Health services	Medication Assistance	Free prescriptions provided for patients who cannot afford their medications	474 persons	100%
Cost of Charitable Medical & Mental Health	Child and Family Development Center (CFDC)	Outpatient mental health for children and families	486 unduplicated clients served, 151 live in SM	31%
		Outpatient mental health services for persons who are deaf and/or hard of hearing	88 unduplicated served, 5 live in SM	6%
		Outpatient mental health for persons with developmental disabilities	53 unduplicated clients, 10 live in SM	19%
		Therapeutic preschool (intensive day treatment)	24 unduplicated children served 11 live in SM	46%
		Outpatient mental health services for individuals and families impacted by child abuse	40 unduplicated clients, 1 in SM	2%

**Table 9.3: 2014 Benefit for the General Community**  
***Per the Development Agreement Community Access Plan***

<b>Program/Service</b> <b>(Coordinating Department)</b>	<b>Description of</b> <b>Program/Service</b>	<b>2014 Number</b> <b>Served</b>	<b>CAP</b> <b>Category</b>	<b>%</b> <b>SM</b>
Cost of Community Health Education Services	Diverse range of free health education, support groups and wellness services for the public	Approximately 1,083 people attended health education classes with 401 residing in SM	Community Services	Average 37% of attendees live in SM zip codes
Cost of health professionals education & internship	Training site for nursing and other health professionals	90 students trained with 30 from SM	Community Services	33% of students from SM
RideShare Program	In compliance with AQMD standards for helping to decrease air pollution.	349 employees participated Program has been commended by the City of Santa Monica	Does not apply	100% live and/or work in SM
Communication Activities	Free health information and education provided to the community, including updates, magazine and newspaper articles	Communications activities provided health education and information to 25,000 SM community members	Mailed to SM addresses	100%

## **Appendix A: Providence Saint John's Personnel Involved with Community Benefit Planning**

Appendix A includes:

A-1 Saint John's Health Center personnel involved with community benefit planning in 2014.

A-2 Participation by Health Center Senior Management and other personnel on boards and committees of community agencies in 2014.

## **Appendix A-1: Providence Saint John's Personnel Involved with Community Benefit Planning – 2014**

- Sr. Colleen Settles, O.P., Vice President of Mission
- Dawna Hendel, Vice President of Patient Care Services
- Reem Thomas, Director of Decision Support/Finance
- Rebecca Refuerzo, Director of the Child & Family Development Center
- Ruth Canas, Assistant Director of the Child & Family Development Center
- Steve Vink, Senior Financial Analyst, Child and Family Development Center
- Mary Luthy, Director of Community Benefit
- John Lee, Director, Pharmacy
- Michelle Bonant, Director of Community Education
- Rose Pelikan, Director, Education
- Russ Kino, M.D., Medical Director, Emergency Department
- Kevin Litzenberger, Supervisor, Security
- Ruth McClymonds, Director of Cardiology
- Jean Muldoon, Director of Imaging Services
- Irena Zuanic, Administrative Director of Women's Health Services
- Grenda Pearlman, Director of Volunteer Services
- Lindsay Barker, Disaster Services Coordinator

## **Appendix A-2: Participation in Community Agencies**

Providence Saint John's Senior Management and other Health Center personnel actively participate on the following boards and committees of community agencies. An asterisk indicates board commitment is held by a member of the Health Center's executive team.

Autism Advisory Board

California Professional Society on the Abuse of Children (CAPSAC)

California State University, Los Angeles

Child Abuse Professional Providers Association (CAPPA)

Hospital Association of Southern California\*

Interagency Council on Abuse and Neglect (ICAN)

Institute of Contemporary Psychology

John Adams Middle School Student Success Team meetings

Los Angeles Unified School District (LAUSD)

Los Angeles Service Area 5 Provider Advisory Committee

Los Angeles County Department of Mental Health Networking meetings

Los Angeles United School District fair for parents of deaf and hard of hearing children

Los Angeles Chapter of the Hearing Loss Association

Lincoln School Counselor Meetings

Meals On Wheels Westside

OPCC\* (formerly Ocean Park Community Center)

Rand Corporation meetings as invited

Santa Monica Chamber of Commerce\*

Santa Monica Child Care Task Force Santa Monica College — Child Development  
Department

Santa Monica Early Childhood Task Force

Santa Monica Rotary Club

Santa Monica Youth Resource Team

Santa Monica-Malibu Unified School District

Social Action Task Force

Southern California Bioethics Consortium\*

St. Joseph Center  
Upward Bound House  
Unity Fair at Virginia Ave. Park  
Venice Family Clinic\*  
West Service Planning Area  
Westside Child Trauma Council  
Westside Children's Center  
Westside Diabetes Task Force  
Westside Directors (UCLA/Connections for Children)  
Westside Domestic Violence Coalition  
Westside Family Health Center  
West Los Angeles Department of Mental Health child mental health providers group  
Westside Health Coalition  
Westside Shelter & Hunger Coalition  
WISE & Healthy Aging\*  
Youth Resource Team of Virginia Avenue Park  
YWCA of Santa Monica

### Providence Saint John's Health Center Staff Nonprofit Affiliations

Agnes Vassallo Director, Infection Control/Epidemiology	Meals on Wheels West Board
Mary Luthy Director of Community Benefit	Westside Health Coalition Westside Shelter & Hunger Coalition St. Anne's School Support Council Westside Respite Care Coalition
Rebecca Refuerzo Director of Saint John's Child & Family Development Center (CFDC)	Los Angeles County Department of Mental Health Executive Provider monthly meetings Early Childhood Task Force
Ruth Canas CFDC Assistant Manager	Association of Community Health Service Agencies Los Angeles County Department of Mental Health provider monthly Meetings
Noa Saadi, CFDC	Santa Monica Youth Resource Team
Kabretta Kennedy CFDC Therapeutic Pre-School	Santa Monica Early Childhood Task Force advisory board - Stop the Violence Program
Katherine Reuter CFDC Program Director, First 5 LA Grant	Los Angeles County Partnership For Families Collaborative Meeting Westside Partnerships for Families Collaborative Meeting Venice Family Clinic Early Head Start Healthcare Advisory Committee
Mayra Mendez, PhD, LMFT CFDC	UCLA Advisory Board, Developmentally Disabled/Mental Health
Laura Osorio, CFDC Early Childhood Directions	Co-Chair, Santa Monica Child & Early Education Task Force
Sr. Colleen Settles, O.P. Vice President, Mission Leadership	Wise and Healthy Aging Board Member
Olga Tuller, Tasha Boucher, David Narang & Sharon Greene CFDC	LA Department of Mental Health Prevention & Early Intervention Outcomes Measures
Michelle Harriman CFDC	Los Angeles County Department of Child & Family Services
Martha Andreani CFDC	Los Angeles County Department of Mental Health Continuous Quality Initiative
Lara Sando CFDC	Santa Monica Child & Early Education Task Force Association of Community Health Service Agencies

## **Appendix B: Providence Saint John's Community Partners**

Appendix B includes members of two key partnerships involving participation of the Health Center:

Community Advisory Committee

Westside Health Coalition

## **APPENDIX B-1: Community Advisory Committee**

Providence Saint John's Community Advisory Committee holds meetings annually with the focus to review the Community Benefit Plan and provide consultation to the Community Health Needs Assessment.

### **Organization**

### **Representative and Title**

Clare Foundation	Nicolas Vrataric, CEO
City of Santa Monica	Julie Rusk, Human Services Director
Lifelong Learning Community	Louise Jaffe, CEO
OPCC (formerly Ocean Park Community Center)	John Maceri, Executive Director Debbie Maddis, Special Projects
Pico Youth and Family Center	Oscar de la Torre, Director
Saint John's Health Center	Sr. Colleen Settles, O.P. Vice President of Mission Mary Luthy, Community Benefit Director Rebecca Refuerzo, Director of the Child & Family Development Center
Santa Monica Chamber of Commerce	Laurel Rosen, President/CEO
Santa Monica College	Judy Neveau, Director, Community Relations
Santa Monica-Malibu Unified School District	Laurie Morn, School Nurse Coordinator
Saint Anne School	Michael Browning, Principal Carol O'Day, Director of Marketing
St. Joseph Center	Va Lecia Adams, Executive Director
Step Up on Second	Tod Lipka, Executive Director
Upward Bound House	David Snow, Executive Director
Venice Family Clinic	Elizabeth Forer, Executive Director
Westside Family Health Center	Debra Farmer, Executive Director
WISE and Healthy Aging	Grace Cheng Braun, President/CEO

## **APPENDIX B-2: Westside Health Coalition**

Membership in the Westside Health Coalition continues to expand. At each quarterly meeting, new representatives of organizations from across the Westside join in planning, education, and implementation efforts. Organizations that are part of this Coalition include: are listed alphabetically below.

1736 Family Crisis Center

American Cancer Society

American Red Cross, Santa Monica Chapter

Cedars-Sinai Medical Center

City of Los Angeles – Council District 11 – Bill Rosendahl’s office

City of Los Angeles – Housing Authority

City of Santa Monica – Human Services

City of Santa Monica – Social Services Commission

CLARE Foundation

Common Ground

COPE – Community Outreach for Prevention and Education

County of Los Angeles – Department of Health Services – Home Visitation Program

County of Los Angeles – Department of Health Services – Planning Office

County of Los Angeles – Department of Health Services – Public Health Office, SPA 5

County of Los Angeles – Department of Health Services – STD Program

County of Los Angeles – Department of Health Services – West Vector Control Dist.

County of Los Angeles – Supervisor Zev Yaroslavsky’s Office

Daniel Freeman Memorial Hospital

Didi Hirsch Community Mental Health Center

Ed Edelman Mental Health Center

Family Planning of Greater L.A.

Family Service of Santa Monica

Kaiser Permanente

LA Care Health Plan

Les Kelly Clinic

Los Angeles Unified School District  
 Loyola Marymount Student Health Services  
 OPCC (previously Ocean Park Community Center)  
 Planned Parenthood Los Angeles  
 Providence Saint John's Health Center  
 Santa Monica-Malibu Unified School District  
 Santa Monica/UCLA Medical Center  
 UCLA Medical Center  
 UCLA School of Medicine  
 UCLA School of Nursing  
 UCLA School of Public Health  
 UCLA Sexual and Reproductive Health Services  
 United Way of Greater Los Angeles  
 Venice Family Clinic  
 Veteran's Administration Medical Center – West Los Angeles  
 Westside Center for Independent Living  
 Westside Children's Center  
 Westside Family Health Center  
 Westside Shelter and Hunger Coalition  
 WISE and Healthy Aging

From the Coalition several workgroups have been formed. One of the workgroups is focused on expanding access to care for the uninsured and underinsured on the Westside, especially access to specialty care. The members of the Westside Health Access Group include:

Venice Family Clinic	Providence Saint John's Health Center
Westside Family Health Center	Cedars-Sinai Medical Center
UCLA Health System	The Achievable Foundation
UCLA Department of Family Medicine	Ocean Park Community Center
UCLA Department of Pediatrics	L.A. Department of Public Health
Kaiser Permanente West LA	L.A. Department of Mental Health
Health Care LA IPA	Didi Hirsch Mental Health Services
LA Care Health Plan	
Health Net	
MedPoint Management	

## Appendix C: Providence Saint John's Cross-Year Comparison Community Access Plan Requirements and Actuals

Line		2011	2012	2013	2014
1	<b>Actuals provided in annual report</b>				
2	In-kind & cash support to SM residents	2,422,775	1,905,228	1,189,897	1,738,372
3	In-kind & cash support to SMMUSD	356,707	455,379	118,799	234,382
4	Charitable mental & medical services Unreimbursed costs for services to SM residents	1,962,371	2,584,721	3,140,665	3,737,665
5	Charitable mental & medical services to SMMUSD students	256707	380,379	93,799 (reported in line 3, above)	184,382 (reported in line 3, above)
6	Free health education, training, support groups to the community	1090898	845,477	904,539	166,186
7				T= 5,353,900	T= 5,876,605
8	<b>Minimum amount required per the Development Agreement</b>	888320	901,645	915,170	928,898
9					
10					
11	<b>Detail of Actuals: In-kind and Cash</b>				
12	Support to Santa Monica Residents: In-kind	801825	548,099	561,397	1,150,672
13	Support to Santa Monica Residents: Cash	1620950	901,750	628,500	587,700
14	Support to SMMUSD: In-kind	256707	380,379	93,799	184,382
15	Support to SMMUSD: Cash	100000	75,000	25,000	50,000
16	Total Cash ( includes SM-MUSD)	1720950	976,750	653,500	637,700
17	Total In-kind (includes SM-MUSD)	1058532	928,478	655,156	1,335,054
18	<b>Cash Gifts to Santa Monica Non-Profit Agencies (In-Kind NOT included)</b>				
19	Venice Family Clinic Total (Nurse Pract. and Respite Program Support)	176,000	178,500	178,500	175,000
23	SMMUSD Total (School Nursing)	100,000	75,000	25,000	50,000
27	OPCC Total (Respite Wellness Program)	200,000	150,000	150,000	150,000
32	Westside Family Health Center (Prenatal Care)	92,000	85,000	88,000	85,000
37	St Joseph Center (Bread and Roses and Case Mgt)	25,000	50,000	28,000	50,000
41	Pico Youth & Family Center (Violence Reduction Program)	18,700	7,500	17,500	17,500
42	WISE & Healthy Aging (Seniors at Risk)	51,000	54,000	50,000	50,000
45	St Anne School (School Nurse/Health Program)	50,000	50,000	50,000	50,000
46	Upward Bound Hose Annual Total (Case Mgt.)	5,000	5,000	10,000	10,000
47	Community Advisory Committee				200
70	TOTAL CASH TO SM AGENCIES SHOULD MATCH Line 16	1720950	976,750	628,500	637,700

## Appendix D: Multi-year Comparison of Providence Saint John's Community Access Plan to Development Agreement Requirement

The Community Access Plan is that part of the 1997 Development Agreement that applies to the Community Benefit provides by Providence Saint John's Health Center. Providence Saint John's computes those community Benefit reported to the State that apply only to residents of the City of Santa Monica, and the homeless.

The 1997 Development Agreement established a schedule of the estimated value, at cost, of community benefit provided to residents of Santa Monica. We take those community benefit reported to the State of California, per SB697, and report to the City only those benefit provided to Santa Monica residents, and to the homeless. The initial 1998 requirement was \$732,000 and increases by 1.5% each year. Listed below are the community benefit requirements from 2006 to 2014 and those costs provided by Providence Saint John's Health Center to Santa Monica residents:

<b>Year</b>	<b>Required</b> (1.5% increase per year)	<b>Provided</b>
Year 9 (2006)	\$824,592	\$4,042,738
Year 10 (2007)	\$836,961	\$3,710,529
Year 11 (2008)	\$849,515	\$4,229,736
Year 12 (2009)	\$862,258	\$5,120,430
Year 13 (2010)	\$875,192	\$5,269,493
Year 14 (2011)	\$888,320	\$5,742,751
Year 15 (2013)	\$915,170	\$5,353,900
Year 16 (2014)	\$928,898	\$5,876,605

Providence Saint John's fully complies with the spirit and intent of the Development Agreement.

## **Appendix E: Providence Saint John's Health Center Financial Assistance Policy (Charity) #765-01.**

See attached policy #765-01.