



PHYSICIANS FOR HEALTHY HOSPITALS

HEMET VALLEY MEDICAL CENTER

MENIFEE VALLEY MEDICAL CENTER

December 17, 2010

Merry Holliday-Hanson, Ph.D., Manager
Administrative Data Program
Office of Statewide Planning and Development
400 R Street, Room 250
Sacramento, CA 95811

Dear Dr. Holliday-Hanson:

Menifee Valley Medical Center (MVMC) supports the sharing of healthcare performance data and participates in many voluntary and required reporting initiatives by regulatory, accreditation, and professional agencies. We believe public reporting of clinical data helps consumers make informed decisions and improves overall quality of care.

The data in this report does not appear to be adjusted for multiple co-morbid conditions that contribute to the death of an inpatient. Further, it does not account for a patient who has determined they do not want to be resuscitated if their condition deteriorates while in the hospital. It should also be noted that healthcare decisions are unique to each individual. Physicians carefully consider each patient's potential for improved quality of life when making decisions about treatment.

All of the measures for MVMC fell within the expected outcome category except for one. Following a review of the 6 cases cited for MVMC, we found that all of the patients had multiple co-morbidities and all were greater than 85 years old. It should also be noted that each patient had DNR (do not resuscitate) orders. If these factors were taken into account we believe our results would demonstrate lower mortality rates.

We take these reports very seriously, utilizing the findings to further our performance improvement efforts. Every patient death is reviewed by our Performance Improvement Committee which is composed of hospital staff, medical staff, and board members. We are focused on quality, safety, service and satisfaction, continuously seeking opportunities to improve.

We are committed to providing the best care to every patient every time. We will continue to work together with our Medical Staff to ensure that we are providing the right care for every patient, based on their individual needs.

Sincerely,

Bhoodev Tiwari, M.D., F.A.C.C.
Chief of Staff

Rick Dicapo
Administrator

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