

## **Appendix G: Hospital Statements**

CCORP provided each hospital with a preliminary report containing the risk adjustment models, explanatory materials, and results for all hospitals. Hospitals were given a 60-day review period to submit statements to CCORP for inclusion in this report. Two hospitals submitted statements, which are included here.



Holly Hoegh, Ph. D.  
Manager Clinical Data Programs  
Office of Statewide Health Planning and Development  
400 R Street Room 250  
Sacramento CA 95811

Dear Dr Hoegh,

This letter is in response to our receipt of the 2010-2011 California Outcomes Reporting Program (CCORP) report. Sharp Memorial Hospital scored worse than expected on Post-Operative Stroke and we would like to respond to this rating. In 2010 we noted an unusual cluster of 7 strokes. Each case was individually reviewed and no trends or common causes could be identified. This unusual cluster strongly influenced our results for the 2 year period. Rates of stroke occurrence improved significantly in the two years following the data reported from 2010 (one in 2011 and two in 2012). In view of this, we feel that the rating, while accurate in number, does not reflect our current performance in this area.

Sharp Memorial Hospital has participated in the California CABG Outcomes Reporting Program since 1998, when it was a voluntary program. The CCORP staff does an excellent job of ensuring accuracy of this data and we wholeheartedly support the program.

Thanks for this opportunity to comment on our results.

A handwritten signature in blue ink, appearing to read "Robert Adamson". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Robert Adamson MD  
Cardiothoracic Surgeon  
Medical Director Cardiac Transplant Program  
Sharp Memorial Hospital



July 1, 2013

Holly Hoegh, Ph.D.  
Manager, Clinical Data Programs  
Office of Statewide Health Planning and Development  
400 R Street, Suite 250  
Sacramento, CA 95811

Dear Dr. Hoegh:

We appreciate the opportunity to comment on the 2011 CCORP results. NorthBay Healthcare is committed to providing compassionate care, advanced medicine, close to home. To that end, since 2009, we became the first and only hospital in Solano County to be certified as a Chest Pain Center and offer an open heart surgery program as well. Our commitment was once again reaffirmed in 2011 when we were certified as the only STEMI Receiving Center in the county.

As a health care organization, being successful in these high risk programs does not mean we have become complacent. Upon reviewing the preliminary 2011 CCORP report, we have identified an erroneous submission of a post operative stroke, which in fact, did not occur. In light of this information, our observed rate should be zero (0%), not 1.56%.

Our goal continues to be the achievement of the highest standards in our organization. To that end, we will be utilizing our Lean Excellence Program to improve all processes, including ensuring data quality and integrity.

Sincerely,

A handwritten signature in black ink that reads "Deborah Sugiyama".

Deborah Sugiyama  
President  
NorthBay Healthcare Group

*Compassionate Care,  
Advanced Medicine,  
Close to Home*

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