

## **Hospital Statements**

CCORP provided each hospital with a preliminary report containing the risk-adjusted models, explanatory materials, and results for all hospitals. Hospitals were given a 60-day review period to submit statements to CCORP for inclusion in this report. One hospital submitted a statement, which is included here.



August 28, 2015

Holly Hoegh, Ph.D.  
Manager of Clinical Data Program  
Office of Statewide Planning and Development  
400 R Street, Room 250  
Sacramento, CA 95811

Dear Dr. Hoegh:

Thank you for the opportunity to comment on the readmission rate for Coronary Artery Bypass (CABG) surgery outcomes.

At Shasta Regional Medical Center we evaluate readmissions and complications on all of our CABG patients. In 2013, we rated well on all of our CCORP Cardiac Surgery measures with the exception of 30 day readmissions. We have reviewed these cases and there were no specific trends identified.

Shasta Regional Medical Center has embarked on quality improvement efforts to reduce all hospital readmissions which include CABG patients. We have put a multi-disciplinary team together to work on decreasing all readmissions. We have implemented immediate post discharge phone calls to patients, collaborated with the home health agencies and skilled nursing facilities regarding follow up care. We have seen a steady decrease in our readmission rates since putting these efforts into effect.

Our aim is to make our hospital a safe place for our patients and we continually work on ways to improve quality in our hospital.

Thank you for the opportunity to respond.

Sincerely,

A handwritten signature in cursive script, appearing to read "Cyndy Gordon".

Cyndy Gordon, RN, BSN, MBA  
Chief Executive Officer

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1100 BUTTE STREET, REDDING, CA 96001