

October 21, 2015

Merry Holliday-Hanson, Ph.D.
Manager, Administrative Data Program
Office of Statewide Health Planning and Development
400 R Street, Room 250
Sacramento, CA 95811

Dear Ms. Holliday-Hanson,

We are pleased to have the opportunity to review the results of the data on, "Mortality Following Hip Fracture Repair in California Hospitals, 2012-2013" from the Office of Statewide Health Planning and Development (OSHPD) to evaluate mortality rates following hip fracture repair in California.

Glendale Adventist Medical Center (GAMC) is a 515-bed acute-care, not-for-profit, faith based hospital and health center that services the northern Los Angeles communities of the San Gabriel and San Fernando Valleys. In 2014 GAMC earned the Joint Commission's Gold Seal of Approval for its joint replacement program (knee and hip) by demonstrating compliance with The Joint Commission's standards for healthcare quality and safety in disease-specific care. In 2015 GAMC was honored with three Women's Choice Awards for Patient Safety, Heart Care and Orthopedics. Additionally, in 2015 Blue Shield of California and Blue Cross recognized GAMC with the Blue Distinction Center for Knee and Hip Replacement for delivering high quality and safe specialty care.

We at Glendale Adventist Medical Center are committed to the highest quality of care possible and are resolute to screening and analyzing one hundred percent of all mortality data within the hospital. While any patient mortality is a tragedy, we are pleased that our hospital's observed mortality rate is 36% of what would be expected after adjusting for individual patient risk factors. Patients can be assured that each case is reviewed individually and that Glendale Adventist physicians strive for the highest quality outcomes while improving quality of care. We continue to work diligently with our team to re-evaluate and improve our protocols as part of our Continuous Quality Improvement Program.

On behalf of the medical staff, administration and staff of Glendale Adventist Medical Center, thank you for the opportunity to present this response. As always, GAMC remains dedicated to providing the utmost in quality patient care to the communities we serve.

Sincerely,



Warren Tetz
Senior Vice President of Operations