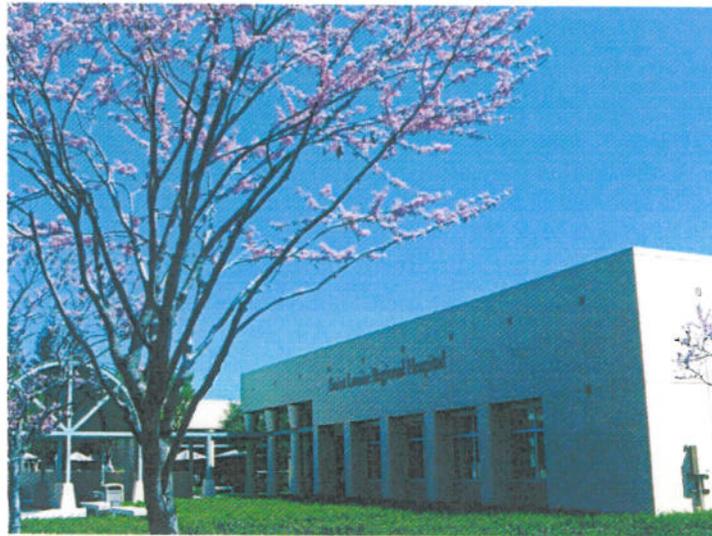




Saint Louis Regional Hospital



Community Benefit Report and Plan

2013-2014

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SAINT LOUISE REGIONAL HOSPITAL: OVERVIEW

Saint Louise Regional Hospital, a California nonprofit religious corporation, is a 93 bed acute care hospital in Gilroy, CA which serves South Santa Clara County and North San Benito County including the cities of Morgan Hill, Gilroy, and Hollister and the towns of San Martin and San Juan Bautista. Our community is determined by the patient base. Saint Louise Regional Hospital is the largest hospital serving these communities with only one other small hospital in our service area. Currently we also operate an Urgent Care Center on our Morgan Hill campus: De Paul Health Center. We believe our Catholic-sponsored, not-for-profit hospital plays a vital role in continuing to emphasize high quality, compassionate service to the underserved in this changing, challenging environment. The hospital has served the community since 1989, under sponsorship of the Daughters of Charity of St. Vincent de Paul.

Saint Louise Regional Hospital provides the only emergency services within 20 miles, is a Certified Stroke Center and has diagnostic services, ICU, general medical surgical services including pediatrics and OB services. A Calstar emergency helicopter transport is based on our premises. Saint Louise also provides the latest minimally invasive surgical procedures available today; general medicine covering specialties that are not often seen in a small community hospital; maternal and child health services; wound care and hyperbaric medicine with two hyperbaric oxygen chambers on site; stroke and a telemedicine program; physician referral services; physician health and wellness lectures; and support groups. The hospital's Breast Care Center provides mammography and advanced methods of cancer detection. Bone density screening is also available at the Breast Care Center.

About Saint Louise Regional Hospital Community Benefits

In fiscal year 2013, Saint Louise Regional Hospital provided over 3 million dollars in Charity Care for 2783 persons and over 8.7 million dollars in services to 3045 persons on MediCal.

The Health Benefits Resource Center provides a one stop service center for low cost health insurance enrollment for children and adults. The Center also provides referrals to Santa Clara Valley Medical Center Specialty clinics when ongoing medical care is needed.

Saint Louise Regional Hospital provides free individual and group classes and support groups in English and Spanish for persons with diabetes and their families. The Spanish classes are provided through a grant for a Promotora (Community Health Worker) who is bilingual. This person also contacts all hospitalized patients with diabetes for follow-up.

Health screenings are provided at a variety of locations and businesses. Sponsorship of Community Health events such as the Gilroy Community Health Day is ongoing. In addition, SLRH participates in other community events such as the Mushroom Mardi Gras and Taste of Morgan Hill providing first aid services. SLRH also sponsors many community events related to health and wellness such as the "Run for Fitness" for Gilroy Unified School District; the St. Mary's School Walk-a-thon in Gilroy and the St Catherine's School Walk-a-thon in Morgan Hill.

Saint Louise Regional Hospital uses the Lyon Software Community Benefit Inventory for Social Accountability tool to evaluate its community benefit work. With this program we are continually improving the data input to provide more precise and accurate reporting to our board, associates, and community.

Social accountability budgeting, reporting and oversight for implementation of community benefit activities are the responsibility of the President and CEO of Saint Louise Regional Hospital, as well as the Director of Community Health, along with the input and support of senior leadership. The Board of Directors is responsible for approving the Community Benefit Report and Plan annually and reviewing the quarterly reports for the purpose of suggesting changes or improvements as appropriate. Additionally, the quarterly and annual reports and plans are reviewed by the Internal and External Community Benefit Committees.

Mission

The hospital operates with the Mission statement and Vincentian Values of the Daughters of Charity Health System.

In the spirit of our founders, St. Vincent dePaul, St. Louise de Marillac, and St. Elizabeth Ann Seton, the Daughters of Charity Health System is committed to serving the sick and the poor. With Jesus Christ as our model, we advance and strengthen the healing mission of the Catholic Church by providing comprehensive, excellent healthcare that is compassionate and attentive to the whole person; body, mind, and spirit. We promote healthy families, responsible stewardship of the environment, and a just society through value-based relationships and community-based collaboration.

Vincenian Values

Our values are based on those of Saint Vincent de Paul and thereby called Vincentian.

The Charity of Christ urges us to:

- **Respect:** Recognizing our own value and the value of others
- **Compassionate Service:** Providing excellent care with gentleness and kindness
- **Simplicity:** Acting with integrity, clarity and honesty
- **Advocacy for the Poor:** Supporting those who lack resources for a healthy life and full human development
- **Inventiveness to Infinity:** Being continuously resourceful and creative.

Vision Statement

In the context of our Mission and Vincentian Values, Saint Louise Regional Hospital is to be the center for health and healing for our communities and to nurture the spiritual and physical well being of all.

Demographic Profile of Community Served

<u>Data</u>	<u>Gilroy</u>	<u>Morgan Hill</u>	<u>Hollister</u>	<u>San Juan Bautista</u>	<u>San Martin</u>
Total Population	48821	37882	34928	1862	7027
% Hispanic	57.8%	34%	65.7%	48.7%	46.2%
Language at home – other than English	38.7%	22.3%	46.4%	21.8%	30.5%
Median Age	32.4	36.8	30.8	38.7	38.5
Educational Attainment: less than 9 th grade	12.6%	6.4%	18.5%	8.3%	12.9%
Educational Attainment 9 th - 12 th grade – no diploma	10.4%	7.3%	11.6%	1.2%	12.4%
Unemployment	10.9%	9.3%	11.7%	11.5%	13.0%
Income under \$50,000/year	35%	26.3%	38.8%	41.3%	28.1%
Median Household Income	\$ 75,483	\$ 94,301	\$ 62,570	\$ 56,897	\$77,188
% above 30% total income spent on rent	55.7%	59%	60.4%	54.3%	42.4%
% of renters	37.9%	25.7%	40.8%	62.5%	24.5%
% of people living under Federal Poverty Level	11.0%	11.0%	13.2%	13.4%	11.9%

Source: American Fact Finder – American Community Survey 2007 - 2011

Chronic Disease Hospitalizations at Saint Louise Regional Hospital by Zip Code

January – December 2012 Individuals/Total	Gilroy 95020, 95021	Morgan Hill 95037, 95038	Hollister 95023, 95024	San Juan Bautista 95045	San Martin 95046	Totals Per Zip Code
Diabetes	990/2036	495/957	223/479	26/64	95/212	1829/3748
CHF	243/446	141/225	47/97	8/9	23/45	462/822
Asthma	443/612	231/290	63/81	17/21	43/53	797/1057
Emphysema	19/25	6/11	5/12	2/3	1/1	33/52
COPD	186/284	95/143	40/62	4/10	19/24	344/523
Bronchitis	93/147	64/97	32/51	6/9	17/24	212/328

Map of Community Served by Hospital Facility



Saint Louise Regional Hospital

Priority-Setting Process

2012 - 2013

SLRH relied on the 2010 Santa Clara County Health Profile Report to provide the overall focus for Community Benefit activities. Several issues surfaced as a result of the oversampling in Gilroy.

In some areas the sampling may not provide a true picture of those who live in poverty since the process of obtaining information may not have reflected this population. For example, in the area of Access to Healthcare less people reported not having insurance compared to the entire County. While the data does not show that people in Gilroy do not have access to healthcare, our experience at the Emergency Department at SLRH and the Unemployment Data tells a different story.

Our focus for the coming year continues to be in the area of Chronic Disease Prevention and Access to Healthcare. The number of Gilroy residents who report they have been told they have diabetes is 6% higher than in the County. Diabetes Education has been and will continue to be a major focus for us. We are working on grant applications in order to continue diabetes education to the Hispanic community as the REACH grant funding ends in September 2012. Our evaluative process indicated that people are requesting more education so that will become a focus.

Since obesity is a precursor to diabetes, heart disease and stroke, we are planning to collaborate with the Santa Clara Public Health Department (SCCPHD) in a Nutrition Program geared to those receiving Food Stamps (Cal-Fresh). This education will be provided by Promotores. All training and materials will be provided by the SCCPHD.

SLRH has a Master Site Planning document which has had input from many local community leaders. Senior leadership and several department directors participate in quarterly data collection of benefits provided to the community through our charity care program and other community services.

Participation in local and county wide collaboratives also provides input in our planning process. The collaboratives include the following: South County Collaborative, Nutrition and Health Sub-Committee, and the Board of Directors of the South County Collaborative. During this year, we are active participants in the Santa Clara Community Benefits Coalition and preparing for the Community Health Needs Assessment which is to be completed by the end of

this fiscal year. Additionally various members of senior leadership participate on local Chambers of Commerce, Rotary Clubs and the Gilroy Economic Development Corporation.

Health Screenings are provided at various locations: the Learning and Loving Center in Morgan Hill, the Gilroy Community Health Day, community events at Arteaga's Super Market in Gilroy, the Senior Centers in Morgan Hill and Gilroy as well as health fairs and several businesses who employ low income persons. Results of these screenings assist in the Priority Setting Process.

Saint Louise Regional Hospital Community Benefit Report 2012 - 2013

For 2012 – 2013 Community Benefit Report, Saint Louise Regional Hospital describes its efforts on the two areas noted in the 2010 Community Health Profile and the identified goals:

Chronic Disease Prevention especially Diabetes/Obesity/Stroke
Access to Healthcare

Goal #1: Promote diabetes education in the Hispanic population through the Promotores program.

- Continue to utilize the 4 session model.
- Provide 2 support sessions per year.
- Obtain grant funding to assist in providing education when REACH grant ends. (September 30, 2012)

House Meeting Series Completed: 4 sessions in each	43
Total Number of Participants	119
Total Number completed entire series	94
Post Class Evaluations @ 3 months, 6 months, and 1 year 69 % stated food intake was in keeping with recommendations 71% stated their blood glucose was below 180 20% stated they exercised 4- 5 times per week and 47% stated they exercise 1 – 2 times per week	51 <small>(Often there is no answer or phone is disconnected)</small>
Outreach Risk Assessments: Total completed:	110
Outreach: Identified at Risk	39
Outreach: Persons with Diabetes Identified	61
Hospital Visits/Phone Follow-up: Persons with Diabetes	213
Support Sessions: 1 provided	20
Funding Obtained: Genetech	\$1000.00

Goal # 2: Improve diabetes education in the entire service area.

- Provide individual and monthly classes for persons with diabetes.
- Continue to schedule afternoon and evening series of classes.
- Provide 2 support sessions per year.
- Provide blood glucose screenings to vulnerable populations and assure follow up care is provided.

Classes: Individual and Group: Total Number of Participants	48
Support Session as above	20
Blood Glucose Screenings	769

Goal # 3: Provide assistance with access to healthcare services/education and low cost insurance through the Health Benefits Resource Center.

- Provide assistance with applications for Healthy Families, Medi-Cal, Healthy Kids, and Kaiser Childcare.
- Provide adult persons with insurance information and access as available.
- Provide assistance to other community resources based on criteria.
- Enhance services through increased outreach to the community.

Screenings Provided	6781
Cal Fresh Screenings Provided	881
MediCal Applications	1026
Healthy Families Applications	246
Kaiser Kids Applications	121
Healthy Kids Applications	112
A.I.M. Applications	8
Cal-Fresh Members	620

Goal # 4: Collaborate with others in the community.

- Assist in the planning of community events designed to promote health and wellness.
- Provide sponsorships to events that promote health and wellness.

Sponsorships for Events Promoting Health and Wellness: 5	\$4250.00
Sponsorships for Health Events specifically for the Poor: 1	\$5000.00

Staff and Volunteers assisted in the preparation and the delivery of services at the annual Gilroy Community Health Day and the annual conference during Binational Health Week.

Goal # 5: Provide services that enhance health and wellness and reduce obesity.

- Provide B/P and Blood Cholesterol screenings to vulnerable populations and assure follow up care is provided.
- Provide scholarships for Childbirth Education Classes to those unable to pay.
- Partner with The Health Trust in the provision of meals to seniors in need.
- Provide Flu shots to vulnerable populations.
- Provide advocacy for those in need.
- Support the maintenance of the Heliport.
- Host support groups.
- Maintain disaster readiness and participate in County and State planning efforts.

- Provide opportunities for students to receive clinical experience in health related occupations.
- Provide sponsorships for various non-profit community events.

<u>Program</u>	<u>Number Served</u>	<u>CB Expense</u>
B/P Screenings	666	---
Blood Cholesterol Screenings	858	\$3516.00
Childbirth Education Scholarships	33	\$2765.00
Health Trust Meals on Wheels	7871	\$9975.00
Flu Shots	927	\$7057.00
Advocacy	441	\$8295.00
Helicopter Support	unk	\$3139.00
Bereavement Support Group	73	\$2100.00
Support for Breastfeeding Mothers	3231	\$44,053.00
Surgical Weight Loss Support Group	91	\$1904.00
Support for Persons with Essential Tremors	128	\$1350.00
NAMI Support Group	45	\$900.00
Community Disaster Planning	unk	\$1260.00
Students Clinical Experience	111	\$99,242.00
Sponsorship for Non Profit Community Events	1200	\$9400.00

Saint Louise Regional Hospital collaborated with the Santa Clara Public Health Department in the delivery of the Santa Clara County Supplemental Nutrition Assistance Program-Education (SNAP-ED) Innovative Project: Eat Healthy, Eat Smart program.

2013 Santa Clara County Community Health Needs Assessment Overview

The 2013 Santa Clara County Community Health Needs Assessment was developed by the members of the Santa Clara County Community Benefit Coalition in collaboration with the Santa Clara County Public Health Department.

Health Needs were identified through Secondary Data Collection and Primary Data Collection which included Community Leader Input, Key Informant Interviews, Stakeholder Focus Groups and Resident Input. The focus was then narrowed to 12 Health Needs which were determined to be most significant.

The 12 Health Needs included:

1. Diabetes
2. Obesity
3. Violence
4. Poor Mental Health
5. Poor Oral/Dental Health
6. Cardiovascular Disease, Heart Disease and Stroke
7. Substance Abuse
8. Cancer
9. Respiratory Conditions
10. STD's/HIV – Aids
11. Birth Outcomes
12. Alzheimers Disease

A cross-cutting driver was identified as Access to Health Care.

Health Needs Profiles were then developed for each identified need. The status of each need is described in terms of:

- Key Indicators
- Key Drivers or Factors influencing the condition
- Community Input
- Assets available in the community

This document provides the basis for the Saint Louise Regional Hospital Community Benefit Plan for 2013 – 2014.

Saint Louise Regional Hospital Priority-Setting Process 2013 - 2014

The CHNA of Santa Clara County provides the basis of the priority setting process for the Saint Louise Regional Hospital Community Benefit Plan for 2013 -2014. We were active participants in the Santa Clara Community Benefits Coalition responsible for the preparation of the Santa Clara County Community Health Needs Assessment.

SLRH has a Master Site Planning document which has had input from many local community leaders. Senior leadership and department directors participate in reviewing and approving the quarterly data collection of benefits provided to the community through our charity care program and other community services. In this past year, we have formed an External Community Benefit Advisory Committee that has reviewed and approved the identified priorities.

Participation in local and county wide collaboratives also provides input in our planning process. The collaboratives include the following: South County Collaborative, Nutrition and Health Sub-Committee, and the Board of Directors of the South County Collaborative. Additionally various members of senior leadership participate on local Chambers of Commerce, Rotary Clubs and the Gilroy Economic Development Corporation.

This year, we are participating on the Leadership Teams of the Santa Clara Public Health Department's Community Transformation Grant and the Silicon Valley YMCA's REACH grant. Additionally, we are providing input into the Santa Clara County Public Health Department's Community Health Assessment.

Health Screenings are provided at various locations: the Learning and Loving Center in Morgan Hill, the Gilroy Community Health Day, community events at Arteaga's Super Market in Gilroy, the Senior Centers in Morgan Hill and Gilroy as well as health fairs and several businesses who employ low income persons. Results of these screenings assist in the Priority Setting Process.

Saint Louise Regional Hospital Community Benefit Plan 2013 – 2014

The Saint Louise Regional Hospital Community Benefits Internal and External Committees reviewed the Santa Clara County Community Health Needs Assessment and incorporated input from those in Northern San Benito County as they are in our service area. The Saint Louise Regional Hospital Board of Directors approved the 2103 - 2014 Community Benefit Plan.

Additionally, we are active participants on the South County Collaborative, the Santa Clara County Public Health Department CTG grant Leadership Team and the Silicon Valley YMCA REACH grant Leadership Team.

It was determined that we could not meet all 12 addressed Needs but could meet 5 of the Needs. What follows is the plan for the 5 Needs we will address and the list of those which we cannot address. Many of those Needs we are unable to address are being addressed in the CTG and REACH grants that are designed specifically for South Santa Clara County.

Community Needs that Saint Louise Regional Hospital Will Address

Diabetes

Goal: To provide culturally sensitive Diabetes Education based on the Self-Management Behaviors of the American Association of Diabetes Educators.

Objectives: 1) To provide Diabetes Education, based on the Self-Management Behaviors of the American Association of Diabetes Educators, in a culturally sensitive manner to those admitted to Saint Louise Regional Hospital and/or identified as having diagnosis of diabetes.

2) To increase client knowledge of Diabetes Self-Management.

3) To promote behavior change related to Diabetes Self-Management.

4) To provide screenings for diabetes in the community and follow up of those identified as having diabetes or at risk for having diabetes.

Strategies: 1) Schedule classes in English and Spanish at a variety of times and places during the week to accommodate various schedules.

2) Obtain a Pre Test and Post Test to ascertain knowledge.

3) Follow up evaluation after 3 months to ascertain behavior change in nutritional intake and blood glucose levels.

- 4) Assure that client is aware the follow up will occur and obtain phone number.

Outcome Indicators: 1) Provide Diabetes Education to 80% of those identified.

- 2) 80% of those educated will demonstrate knowledge increase.
- 3) 80% of those educated will report behavior change related to Diabetes Self-Management.
- 4) 80% will receive follow up after screening reveals need.

Collaboration: -San Benito Health Foundation Community Health Center in their efforts to assist persons with diabetes

-Promote the ADA Diabetes Camp for Kids with Families in San Benito County .

-YMCA by referring to their exercise programs

Obesity

Goal: To reduce the rates of obesity in our service area.

Objectives: 1) To provide referrals to the Diabetes Prevention Program sponsored by the Silicon Valley YMCA REACH grants.

- 2) To provide BMI screenings at health events and to provide information regarding the Diabetes Prevention Classes to those identified as overweight and/or obese.

Strategies: 1) To provide clients identified as At Risk for diabetes based on obesity with information regarding the Diabetes Prevention Program.

- 2) Assure that those persons identified at health events as overweight and/or obese are aware that follow up will occur and obtain phone number.

Outcome Indicators: 1) 60% of those referred will attend and complete the Diabetes Prevention Program.

- 2) 60% will receive follow up if BMI indicates need.

Collaboration: YMCA Diabetes Prevention Program (REACH grant)

Valley Verde Project and Gilroy Garden in Gilroy

San Benito Health Foundation Community Health Center: Farm to Table Project

Morgan Hill Senior Produce Market and Produce Carts

Santa Clara County Public Health Department: Rethink Your Drink and My Plate

Cardiovascular Disease, Heart Attack, and Stroke

Goal: To increase the number of people who know they have hypertension and/or high cholesterol, take their medication correctly and understand the signs and symptoms of a stroke and what to do if the symptoms occur.

- Objectives:**
- 1) To provide screenings for hypertension and cholesterol in the community and follow up of those identified with hypertension and/or high cholesterol.
 - 2) To provide community education re symptoms of stroke and what to do if the symptoms occur.
 - 3) To provide community education re the importance of taking medications as prescribed and to notify physician if medication is not taken as ordered.

- Strategies:**
- 1) Provide screenings at health events.
 - 2) Provide education at Senior Centers and residences

- Outcome Indicators:**
- 1) 500 persons will be screened.
 - 2) 80% will receive follow up if the screening indicates need.
 - 3) 200 people will be educated.

Collaboration: Senior Centers and Residences

Cancers

Goal: To educate the community regarding the importance of screening for each cancer.

- Objectives:**
- 1) To develop a flier for women and men related to recommended screenings for Pap Smears, Mammography, Lung, Colorectal, and Prostate.
 - 2) To distribute 5000 fliers at health events, educational sessions and to hospitalized patients.
 - 3) To promote our reduced cost for mammography screening during October.

- Strategies:**
- 1) Flier to be in English and Spanish with sufficient but minimal wording.
 - 2) Additional fliers related to mammography screening opportunities

Outcome Indicator: 5000 Fliers will have been distributed.

Collaboration: Latinas Contra Cancer and American Cancer Society

Respiratory Conditions

Goal: To promote smoke free environments in the communities we serve.

- Objectives:**
- 1) To designate Saint Louise Regional Hospital as a smoke free campus.
 - 2) To support efforts of SCC-CTG grant to promote more smoke free environments.
 - 3) To provide education regarding smoking cessation to clients who currently smoke.

- Strategies:**
- 1) To develop a policy related to being a smoke free campus at Saint Louise Regional Hospital.
 - 2) Encourage persons with respiratory issues to speak out to City Council members regarding the need for smoke free environments.
 - 3) Educate clients who smoke regarding smoking cessation programs available in their local area.

- Outcome Indicators:**
- 1) Saint Louise Regional Hospital will be a designated smoke free campus.
 - 2) All parks in Gilroy will be designated as smoke free.
 - 3) 80% of clients who smoke will receive educational information related to smoking cessation programs in their local area.

Collaboration: GUSD Open Airways program for asthma with Breathe CA

Santa Clara County Community Transformation Grant related to promotion of smoke free environments

Access

Goal: To assist all those who come to Saint Louise Regional Hospital to obtain the insurance they qualify for or to assist in completing the Charity Care Application if necessary.

Objective: To assist clients in completing all necessary application forms for MediCal, Healthy Kids, Kaiser Kids, Cal-Fresh, Valley Care, State Disability, and Covered CA.

Strategy: Visit all inpatients without insurance and those in the emergency department that are under 21 years or over 65 years.

Outcome Indicator: 60% of those eligible will receive insurance or Charity Care.

Collaboration: Baby Gateway Program funded by First 5, Santa Clara County, in collaboration with Santa Clara Family Health Foundation: funds to assist Moms on MediCal to obtain MediCal for their newborn within 10 days of delivery and

each Mom is provided the First 5 Toolkit for new parents and receives a 7 week follow up phone call.

Community Needs that Saint Louise Regional Hospital Will Not Address

Violence: This health need will not directly be addressed. This is due to lack of resources and there are other community organizations that provide services which we support through donations.

Mental Health: This health need will not directly be addressed. This is due to lack of resources and there are other community organizations that provide services which we support through donations.

Oral Health: This health need will not directly be addressed. This is due to lack of resources and we refer to other services in the area.

Substance Abuse: This health need will not directly be addressed. This is due to lack of resources and other organizations that focus on this.

STD'S/HIV - Aids: This health need will not directly be addressed. This is due to lack of resources and there are others who provide needed services.

Birth Outcomes: This health need will not be addressed as this need appears to be more localized in northern Santa Clara County. Low birth weight is being addressed through other hospitals monitoring their scheduled deliveries prior to 39 weeks gestation. There is more concern in our service area related to high birth weight due to the possibility of diabetes.

Alzheimer's: This need will not be directly addressed. This is due to lack of resources and the presence of persons from the Alzheimer's Association in South Santa Clara County.

Collaboration: Refer to Case Manager at Morgan Hill Senior Center

8/27/2013
 Saint Louise Regional Hospital
 Complete Summary - Classified Including Non Community Benefit
 For period from 7/1/2012 through 6/30/2013

	Persons	Total Expense	Offsetting Revenue	Net Benefit	% of Organization Expenses	Revenues
<u>Benefits for Living in Poverty</u>						
Financial Assistance	2,783	3,104,366	0	3,104,366	3.3	3.9
Medicaid	3,045	18,054,212	9,303,584	8,750,628	9.2	10.9
Community Services						
Cash and In-Kind Contributions	700	5,000	0	5,000	0.0	0.0
Community Health Improvement Servio	4,949	532,657	0	532,657	0.6	0.7
Totals for Community Services	5,649	537,657	0	537,657	0.6	0.7
Totals for Living in Poverty	11,477	21,696,235	9,303,584	12,392,651	13.1	15.5
<u>Benefits for Broader Community</u>						
Community Services						
Cash and In-Kind Contributions	11,183	65,107	31,879	33,228	0.0	0.0
Community Benefit Operations	0	129,743	0	129,743	0.1	0.2
Community Building Activities	3	638,364	0	638,364	0.7	0.8
Community Health Improvement Servio	4,872	53,517	0	53,517	0.1	0.1
Health Professions Education	111	99,242	0	99,242	0.1	0.1
Subsidized Health Services	0	3,139	0	3,139	0.0	0.0
Totals for Community Services	16,169	989,112	31,879	957,233	1.0	1.2
Totals for Broader Community	16,169	989,112	31,879	957,233	1.0	1.2
Totals - Community Benefit	27,646	22,685,347	9,335,463	13,349,884	14.1	16.7
Unpaid Cost of Medicare	5,109	37,902,511	24,741,016	13,161,495	13.9	16.4
Totals with Medicare	32,755	60,587,858	34,076,479	26,511,379	28.0	33.1
Grand Totals	32,755	60,587,858	34,076,479	26,511,379	28.0	33.1