

**WORKFORCE EDUCATION AND TRAINING (WET) CONSUMER AND FAMILY MEMBER EMPLOYMENT  
ADVISORY COMMITTEE MEETING MINUTES**

June 24, 2014  
400 R Street, Suite 471  
Sacramento, CA 95811  
10:00 AM to 12:00 PM

Staff in Attendance		
Lupe Alonzo-Diaz, Deputy Director Linda Onstad-Adkins, Section Chief John Madriz, Manager Sergio Aguilar, Analyst Inna Tysoe, Specialist		
Committee Members In Attendance or by Phone		
Angela Stocker Anne Fitzgerald Darlene Prettyman Deborah Van Dunk Hector Ramirez	Jane Adcock Jessica Cruz Kalia Mussetter Karen Lettau Kristen Dempsey	Ruth Hollman Sandy Villano Tonya McCullom

Agenda Item Number	TOPIC	Discussion
1	Welcome and Introductions	<p>Ms. Lupe Alonzo-Diaz welcomed the committee and public members to the third WET Consumer and Family Member Employment Advisory Committee Meeting. Ms. Alonzo-Diaz reminded the committee members of their charge of advising OSHPD on consumer and family member employment activities. The purpose of this meeting was to discuss specific activities related to the support and development for consumers and family members and organizations employing consumers and family members.</p> <p>Ms. Alonzo-Diaz provided an opportunity for member introductions. Mr. Aguilar proceeded to provide instructions/ground rules for the committee and public members participating in the room and on the phone.</p>
2	Discussion on Potential WET Consumer and Family Member Employment Support	<p>Mr. Aguilar delivered a recap of the May 21 advisory committee meeting highlighting the feedback that was solicited from the committee members. From that feedback, OSHPD developed three potential programs that could be implemented that are specific to support and development activities that lead to increased consumer and family member employment. Mr. Aguilar explained that the purpose of the meeting was to gather committee member feedback on the three potential programs</p>



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	<p>Second potential program: Local Support Networks</p>	<p>opportunities there are for consumers and family members so that organizations are aware of the value that consumers and family members bring.</p> <p>Mr. Aguilar concluded the discussion on the first potential program and introduced the second potential program: local support networks. This potential program could provide support to consumer and family member workforce in a group of counties and community based organizations. There are four possible activities that could stem from this potential program including: 1) self-help/support groups; 2) mentoring; 3) training consumers and family members on retention and development activities; and 4) provide stipends to consumers and family members attending trainings/conferences/professional development opportunities. Mr. Aguilar opened the discussion to solicit feedback from committee members and subsequently members of the public.</p> <p>A committee member commented that the State should assist with the activities associated with the local support networks program. The key is to provide standardized training in core content areas since peer certification does not exist at the moment. The committee member also expressed that it was important to set up a system for billing through Medi-Cal. The committee member felt it important to educate the Mental Health Directors because only 12 counties have a system in place to bill Medi-Cal for peer services even though the State allows all counties to have such a system.</p> <p>A committee member emphasized the importance of including communication skills as part of the training activity and ensuring that the counties and CBOs are collaborating effectively to achieve these goals.</p> <p>A committee member suggested adding “stackable credentials” to the specific training activity related to career paths/ladders.</p> <p>A committee member referenced that other states have created an association made up of consumer and family members which could provide services to this population.</p> <p>A committee member explained that a successful activity that is not a part of the potential support and development programs being discussed is a “volunteer-to-job” program where consumers and family members have the opportunity to volunteer in an organization to gain the skills necessary to</p>
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	<p>Third potential program: Statewide Support Network</p>	<p>gain employment.</p> <p>Several committee members agreed with this notion of a volunteer-to-job program, however addressed other avenues such as internship programs or job sampling.</p> <p>Mr. Aguilar concluded the discussion on the second potential program and introduced the third potential program: statewide support network. This program emphasizes the collaboration of both local organizational support networks, and local consumer and family member support networks on a statewide level. The activities associated with this potential program are: developing co-learning collaborative, providing professional development opportunities, providing stipends to students, provide financial support, developing and disseminating tools and best practices, promotion of resources that aim to increase consumer and family member employment, and work with local support networks. Mr. Aguilar opened the discussion to solicit feedback from committee members and subsequently members of the public.</p> <p>A committee member stated that the co-learning collaborative activity needs to include human resources professionals.</p> <p>A discussion occurred on the use of evidence-based practices among a few committee members.</p> <p>A committee member emphasized the need for a statewide system to document medical necessity and billing Medi-Cal as it pertains to the work consumers and family members are doing.</p> <p>A committee member explained that although the process of working on consumer and family member employment activities is being worked on together, the group should recognize that consumers and family members have some differences in terms of needs.</p>
	<p>Public Comment for Program #1</p>	<p>A member of the public commented that training and technical assistance activities should be implemented in a culturally sensitive manner and accessible in multiple languages.</p>
	<p>Public Comment for Program #2</p>	<p>A member of the public commented that one of the biggest challenges family member providers face is isolation so it is important to value the need for self-help support groups. Commenter also stated that training on violence prevention on the job would be helpful for providers.</p>

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		A member of the public stated that supervisor training is critical for consumer and family members so there is an emphasis on professional development and strength based.
	Public Comment for Program #3	A member of the public commented that existing mental health providers have difficulty supervising peers coming into the workforce and they also need continued support through training and that often includes training by peers for existing providers.
	Adjournment	Mr. Aguilar thanked the committee members for their engagement and participation during the meeting and indicated that the WET team will still take their feedback within the next two days via email if committee members had any additional feedback on the potential programs discussed.  Mr. Aguilar announced the next meeting will be on July 29, 2014*, but OSHPD has not scheduled the final time for the meeting as staff needs to assess what should be discussed at that meeting.

\*Since the June 24, 2014 meeting, the July 29, 2014 meeting was rescheduled for August 21, 2014